

## COMMITTED TO EXCELLENCE

We have an exceptional track record when it comes to water quality and drinking water regulatory compliance. Our water quality and treatment plant operators perform thousands of tests every day for about 100 regulated contaminants at our five quality control labs. Plus, we have access to American Water's Central Laboratory – one of the most advanced water quality labs in the country.

We also look beyond existing drinking water regulations to identify, prioritize and seek solutions for treating new and emerging contaminants. New Jersey American Water works cooperatively with the NJ Department of Environmental Protection and its Drinking Water Quality Institute to help establish drinking water standards and new regulations that benefit our customers and communities across the state.



### Partnership for Safe Water Awards

New Jersey American Water has received recognition through the U.S. EPA Partnership for Safe Water for outstanding commitment to delivering superior quality drinking water to customers. This is a voluntary effort that is designed to increase protection against microbial contamination through treatment optimization.



We take water quality so seriously that five of our water treatment plants in the state of New Jersey have been nationally recognized recipients of the Partnership's Directors Awards for voluntarily surpassing federal and state drinking water standards for five or more years.

New Jersey American Water's treatment facilities are among only 400 surface water treatment plants across the nation that are part of the EPA's Partnership for Safe Water Program. American Water has more plants with this honor than any other water utility in the U.S.

“We are proud to be among the 18 nationally recognized Partnership for Safe Water awardees within the American Water family of water treatment facilities.”

**Thomas Shroba**  
Vice President of Operations, New Jersey American Water

“This award illustrates the utility's enduring commitment to optimization and public health protection.”

**Barbara Martin**  
Director of Engineering and Technical Services, American Water Works Association (AWWA)



### LEARN MORE

Interested in learning more about how New Jersey American Water is invested in the environment and the communities we serve, visit [newjerseyamwater.com](http://newjerseyamwater.com).

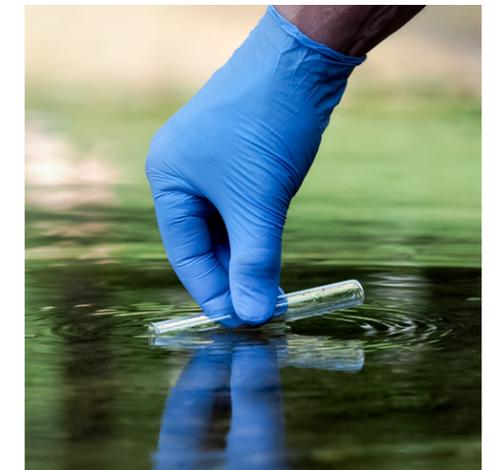
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## INVESTED IN THE ENVIRONMENT

As the largest water service provider in the state, New Jersey American Water provides clean, safe, reliable water and wastewater services for approximately 2.7 million people in 191 communities in 18 counties. We continue to supply water that meets or surpasses all state and federal water quality standards, with our more than 800 highly-skilled professionals ready to serve customers around the clock.

We're committed to environmental stewardship with a focus on the communities we serve; supporting projects that protect watersheds, awarding environmental grants, and participating in community environmental education and outreach. As stewards of the environment, we take our responsibility seriously to ensure the efficiency, sustainability and proper maintenance of critical water and wastewater services. This not only includes water quality and infrastructure improvements, but also energy efficiency efforts that reduce our carbon footprint and have a positive impact on our environment. We Are American Water. **We Keep Life Flowing.**



**SERVICE. ONE MORE WAY  
WE KEEP LIFE FLOWING.**



**NEW JERSEY  
AMERICAN WATER**

**WE KEEP LIFE FLOWING™**



## TECHNOLOGY & INNOVATION

In alignment with our parent company American Water, New Jersey American Water continues to invest in industry-leading research and development.

The innovative technologies we develop help us to enhance our services, ensure compliance and shape a more sustainable future for both our company and customers.

Integrating new technology also helps us generate operational and capital efficiencies, improve customer satisfaction and, most importantly, build trust between our employees and the New Jersey residents we serve.



## SUSTAINABILITY GOALS

New Jersey American Water works to meet the following key sustainability goals established by American Water:

- Reduce GHG emissions by 40% by 2025
- Reduce annual water use by 3.5 billion gallons through conservation efforts
- Prioritize R&D efforts in water quality and technology

### Renewable Energy

With solar installations at four of our surface water treatment facilities and two of our groundwater treatment facilities, we have produced more than 3 million kWh of solar energy annually in the past four years, reducing our CO2 emissions by more than 5,000 metric tons total.

### Minimizing Water Loss

Through the use of innovative technologies, New Jersey American Water is able to detect and fix leaks before they become large breaks, saving water and money, as well as reducing disruption of service to customers. We have a 17 percent lost water average, compared to state averages of 25-30 percent.

### Maximizing Efficiency

Water weighs about eight pounds per gallon so pumping water from source to treatment facilities and through the distribution system to people's homes requires significant amounts of energy. By replacing inefficient pumps in the system, New Jersey American Water gains efficiency and further reduces our carbon footprint.

## ARMED WITH KNOWLEDGE

### Water Quality Report

Each year, New Jersey American Water produces a Water Quality Report to notify customers on how our water quality stacks up against established federal and state drinking water standards. The report provides detailed information about the source and quality of the drinking water delivered to the communities we serve using data from water quality testing conducted for each community's water system.



**"We are extremely proud of our water quality record. When customers open their taps, we want them to have confidence in the quality of their water."**

**Anthony Matarazzo**  
Director of Water Quality and Environmental Compliance



## SHARED VISION FOR A BETTER NEW JERSEY

New Jersey American Water is steadfast in our commitment to protecting the environment in the communities we serve – and we are likewise proud to support the efforts of local organizations who share in our vision.

### Environmental Grant Program

Since 2008, our Environmental Grant Program has offered grants of up to \$10,000 for innovative, community-based environmental projects that improve, restore and protect the watersheds, surface water and/or groundwater supplies in the communities we serve throughout the state.

Recipients are selected based on a variety of factors – project goals, impact, innovation, collaboration, sustainability and community engagement.

Proposed projects must be:

- Located within the New Jersey American Water's service area
- Completed between the months of May and November in the year of nomination
- A new or innovative initiative or serve as a significant expansion to an existing program

Since its inception in 2008, New Jersey American Water's Environmental Grant Program has provided more than \$291,500 in support for 36 projects through the state to help improve, restore and protect our valuable natural resources through strategic partnerships.

**"Each recipient is dedicated to making a real difference in the communities we serve – we are proud to support each of these projects and their greater impact on New Jersey as a whole."**

**Deborah Degillio**  
President

## LEARN MORE

Download a copy of the grant requirements and application at [newjerseyamwater.com](http://newjerseyamwater.com) – under News & Community, select Environmental Grant Program.



## EDUCATING OUR CUSTOMERS

New Jersey American Water has a robust community education and outreach program that includes participation in community events with customer information and our "Puddles" water truck, a speaker's bureau providing presentations to schools and community groups, plant tours and other outreach efforts. We also partner with Scholastic to bring water protection and conservation education into classrooms across the state.

We also regularly offer customers quick tips and advice on how they can reduce water usage, help the environment and protect water sources right in their own homes and backyards.

**We are proud members and supporters of many environmental organizations in the state including:**

- Sustainable Jersey
- Camden Collaborative Initiative
- Jersey Water Works
- Stony Brook-Millstone Watershed Association
- Great Swamp Watershed Association
- Water Resource Association of the Delaware River Basin