

2015 Annual

# **Water Quality Report**

Union Beach System PWS ID: NJ1350001



## A Message from the New Jersey American Water President

#### To Our Valued Customer:

New Jersey American Water is proud to be your local water service provider, and I am pleased to share some very good news about the quality of your drinking water. As you read through our Annual Water Quality Report, you will see that we continue to supply water that meets or surpasses all state and federal water quality standards. Better yet, the price you pay for this high-quality water service remains less than a penny per gallon.

New Jersey American Water has experienced professionals, the right technologies in use, and a demonstrated commitment to replacing and upgrading our infrastructure so that you can be assured that your drinking water is of the highest standards.

Please take the time to review this report. It provides details about the source and quality of your drinking water using the data from water quality testing conducted for your local system between January and December 2015.

Sincerely,

William M. Varley

William M. Vailey

President, New Jersey American Water

This report contains important information about your drinking water. If you do not understand it, please have someone translate it for you.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

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本报告与您的饮用水有关。 如果您不了解其内容,应请别人为您翻译解说。

이 보고서에는 귀하께서 사용하고 계시는 식수에 관한 정보가 들어있습니다. 만약에 이해를 못하시면 누군가에게 번역을 의뢰하십시오.

### **Our Commitment to Quality**

Once again we proudly present our annual water quality report which details the results of water quality testing completed from January to December 2015. The purpose of this report is to raise your understanding of drinking water and awareness of the need to protect our drinking water sources. Included in this report are details about where your water comes from, what it contains, and how our water quality results compare to federal and state standards.

We are pleased to tell you that we had no Safe Drinking Water Act violations again in 2015. We are committed to delivering the best quality drinking water. To that end, we remain vigilant in meeting the challenges of source water protection, water conservation, and community education while continuing to serve the needs of all our water users.

We want you to be informed about your drinking water. For more information about this report, or for any questions relating to your drinking water, please contact our 24-hour Customer Call Center toll-free at 1-800-272-1325.

### **Share This Report:**

Landlords, businesses, schools, hospitals and other groups are encouraged to share this important water quality information with water users at their location who are not customers. Additional copies of this report are available by contacting customer service at 1-800-272-1325.

### **About New Jersey American Water**

New Jersey American Water, a subsidiary of American Water (NYSE: AWK), is the largest investor-owned water utility in the state, providing high-quality and reliable water and/or wastewater services to approximately 2.7 million people.

### **About American Water**

American Water is the largest and most geographically diverse publicly traded U.S. water and wastewater utility company. Marking its 130th anniversary this year, the company employs 6,700 dedicated professionals who provide regulated and market-based drinking water, wastewater and other related services to an estimated 15 million people in 47 states and Ontario, Canada. More information can be found by visiting <a href="https://www.amwater.com">www.amwater.com</a>.

### **How to Contact Us**

Thank you... for allowing us to continue to provide your family with quality drinking water this year. We ask that all our customers protect our water sources. Please call our Customer Call Center toll-free at 1-800-272-1325 if you have questions:

**New Jersey American Water** 

131 Woodcrest Road

P.O. Box 5079

Cherry Hill, NJ 08034

www.amwater.com

#### **Water Information Sources**

New Jersey Department of Environmental Protection,

Bureau of Safe Drinking Water:

(609) 292-5550 • www.state.nj.us/dep

New Jersey Board of Public Utilities:

(973) 648-2350 • Two Gateway Center, Newark, NJ 07102

Division of Customer Relations:

1-800-624-0241 • www.state.nj.us/bpu

**US Environmental Protection Agency:** www.epa.gov/safewater

Safe Drinking Water Hotline: 1-800-426-4791

American Water Works Association: www.awwa.org

Centers for Disease Control and Prevention: www.cdc.gov

### **Public Participation**

#### How You Can Get Involved

Customers can participate in decisions that may affect the quality of water by:

- Reading the information provided in bill inserts and special mailings
- Contacting the company directly with questions or to discuss issues
- Responding to company requests for participation in focus groups and roundtables
- Attending open houses conducted by the company
- Responding to survey requests

### **Where Your Water Comes From**

Your drinking water comes from a blend of sources that may include:

### Union Beach - PWSID # NJ1350001

Groundwater from the PRM and surface water from the Swimming River/Reservoir.

### **Protecting Your Water Source**

What is S.W.A.P.

SWAP (Source Water Assessment Program) is a program of the New Jersey Department of Environmental Protection (NJDEP) to study existing and potential threats to the quality of public drinking water sources throughout the state. Sources are rated depending upon their contaminant susceptibility.

### Susceptibility Ratings for New Jersey American Water — Union Beach

This system is all purchased water. For susceptibility ratings of purchased water, refer to the specific water system's source water assessment report. Source Water Assessment Reports, Definitions, and Summaries are available for public water systems at www.state.nj.us/dep/swap/ or by contacting the NJDEP's Bureau of Safe Drinking Water at (609) 292-5550.

### **Contaminant Categories**

DEP considered all surface water highly susceptible to pathogens; therefore all intakes received a high rating for the pathogen category. For the purpose of the Source Water Assessment Program, radionuclides are more of a concern for ground water than surface water. As a result, surface water intakes' susceptibility to radionuclides was not determined and a low rating was assigned.

If a system is rated highly susceptible for a contaminant category, it does not mean a customer is or will be consuming contaminated drinking water. The rating reflects the potential for contamination of source water, not the existence of contamination. Public water systems are required to monitor for regulated contaminants and to install treatment if any contaminants are detected at frequencies and concentrations above allowable levels.

As a result of the assessments, DEP may customize (change existing) monitoring schedules based on the susceptibility ratings.

Source water protection is a long-term dedication to clean and safe drinking water. It is more cost effective to prevent contamination than to address contamination after the fact. Every member of the community has an important role in source water protection. NJDEP recommends controlling activities and development around drinking water sources whether it is through land acquisition, conservation easements or hazardous waste collection programs. We will continue to keep you informed of SWAP's progress and developments.

### **Our Water Research Efforts**

Cryptosporidium is a protozoan found in surface water throughout the U.S. Although filtration removes Cryptosporidium, the most commonly used filtration methods cannot guarantee 100 percent removal. Ingestion of Cryptosporidium may cause cryptosporidiosis, an abdominal infection. Symptoms of infection include nausea, diarrhea, and abdominal-cramps. Most healthy individuals can overcome the disease within a few weeks. However, people with severely weakened immune systems have a risk of developing a life-threatening illness. We encourage such people to consult their doctors regarding appropriate precautions to take to avoid infection.

Cryptosporidium must be ingested to cause disease. It can also be spread through means other than drinking water.

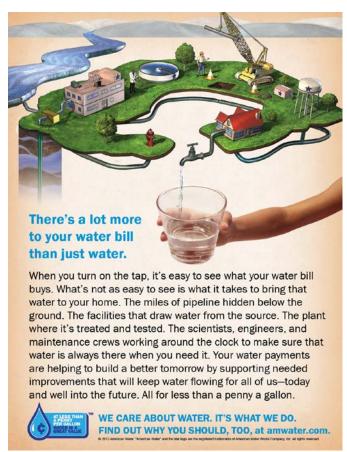
Researchers with American Water have developed a new, more accurate test for Cryptosporidium in water. For additional information regarding cryptosporidiosis and how it

#### **Lead Education Statement**

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. New Jersey American Water is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead.

### What's in the Source Water Before We Treat It?

In general, the sources of drinking water (both tap and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves



may impact those with weakened immune systems, please contact our customer service center at 1-800-272-1325 or speak with your personal health care provider.

naturally occurring minerals and can pick up substances resulting from the presence of animals or from human activities.

Substances That May Be Present in Source Water Include: Microbiological Contaminants: such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations or wildlife.

**Inorganic Contaminants:** such as salts and metals which can be naturally occurring or may result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.

**Pesticides and Herbicides:** which may come from a variety of sources such as agriculture, urban stormwater runoff and residential uses.

**Organic Chemical Contaminants:** including synthetic and volatile organic chemicals which are by-products of industrial processes and petroleum production, and may also come from gas stations, urban stormwater runoff and septic systems.

**Radioactive Contaminants:** which can be naturally occurring or may be the result of oil and gas production and mining activities.

For more information about contaminants and potential health effects, call the EPA's Safe Drinking Water Hotline at 1-800-426-4791.

### Do I Need to Take Special Precautions?

To ensure that tap water is safe to drink, the U.S. EPA prescribes regulations limiting the amount of certain contaminants in water provided by public water systems. U.S. Food and Drug Administration regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline at 1-800-426-4791.

### How Do I Read the Table of Detected Contaminants?

First, determine which table you should read by finding your town in the Towns Served by this System. Starting with the Contaminant, read across from left to right. A "Yes" under **Compliance Achieved** means the amount of the substance met government requirements. The column marked MCLG, Maximum Contaminant Level Goal, is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety. The shaded column marked MCL, Maximum Contaminant Level, is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology. The column marked Range Detected shows the highest and lowest test results for the year. The column marked Highest Level Detected shows the highest test results during the year. Typical Source shows where this substance usually originates. Compare the Range Detected values with the MCL column. To be in compliance, the Highest Level Detected must be lower than the MCL standard. Those substances not listed in the table were not found in the treated water supply.

As you can see from the table, our system had no MCL violations again this year. The footnotes and the definitions below will help you interpret the data presented in the Table of Detected Contaminants.

### **Table Definitions**

**goth Percentile Value:** Of the samples taken, 90% of the values of the results were below the level indicated in the table.

**Action Level:** The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

NA: Not applicable

**MRDL** (Maximum Residual Disinfectant Level): The highest level of disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MRDLG (Maximum Residual Disinfectant Level Goal): The level of drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contamination.

**ND (None Detected):** Laboratory analysis indicates that the constituent is not present.

**ppb (Parts per Billion):** Corresponds to one part substance in one billion parts of water.

**ppm (Parts per Million):** Corresponds to one part substance in one million parts of water.

**pCi/L (Picocuries per Liter):** A measure of the radioactivity in water.

**RUL:** Recommended upper limit

**TT (Treatment Technique):** A required process intended to reduce the level of a contaminant in drinking water.

### **Water Quality Statement**

The data presented in the Table of Detected Contaminants is the same data collected to comply with U.S. Environmental Protection Agency and New Jersey state monitoring and testing requirements. We have learned through our testing that some contaminants have been detected, however, these contaminants were detected well below the levels set by the EPA to protect public health. To assure high quality water, individual water samples are taken each year for chemical, physical and microbiological tests. Tests are done on water taken at the source, from the distribution system after treatment and, for lead and copper monitoring, from the customer's tap. Testing can pinpoint a potential problem so that preventative action may be taken. The Safe Drinking Water Act regulations allow monitoring waivers to reduce or eliminate the monitoring requirements for asbestos, volatile organic chemicals, and synthetic organic chemicals.

### **Vulnerable Populations Statement**

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial pathogens are available from the Safe Drinking Water Hotline (1-800-426-4791).

### Union Beach System — PWS ID# NJ1350001 Table of Detected Contaminants — 2015

Towns Served by this system: Union Beach

Those substances not listed in this table were not found in the treated water supply.

### **Regulated Substances**

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Contaminant	Units	MCL	MCLG	Range Detected	Highest Level Detected	Compliance Achieved	Typical Source
Treatment By-Products Stage-2							
Total Trihalomethanes [TTHMs]	ppb	80	NA	4.0 to 67.0	41.5	Yes	By-product of drinking water disinfection
Total Haloacetic Acids [THAA5]	ppb	60	NA	1.1 to 40.2	18.9 <sup>1</sup>	Yes	By-product of drinking water disinfection
Disinfectants							
Chlorine	ppm	MRDL = 4	MRDLG = 4	0.13 to 2.16	1.412	Yes	Water additive used to control microbes
Tap water samples were collected for lead and copper analysis from homes in the service area							
Contaminant	Units	Action Level	MCLG	Amount Detected (90 <sup>th</sup> %tile)	Homes Above Action Level	Compliance Achieved	Typical Source
Copper <sup>3</sup> 2013	ppm	1.3	1.3	0.103	none	Yes	Corrosion of household plumbing systems
Lead <sup>3</sup> 2013	ppb	15	0	1	none	Yes	Corrosion of household plumbing systems

<sup>&</sup>lt;sup>1</sup> This level represents the highest annual quarterly Locational Running Average calculated from the data collected.



<sup>&</sup>lt;sup>2</sup> This level represents the highest annual quarterly Average calculated from the data collected.

<sup>&</sup>lt;sup>3</sup> The state of New Jersey allows us to monitor for some substances less than once per year because the concentrations of these substances do not change frequently. Some of our data, though representative, is more than one year old.