

IMPORTANT INFORMATION ABOUT YOUR RATES

Effective June 15, 2018, as provided under N.J.A.C. 14:1-5.12(e), New Jersey American Water Company (Company) is implementing provisional rates for water and wastewater service while the New Jersey Board of Public Utilities (BPU) reviews the Company's rate change filing (Docket WR17090985). The provisional rates will increase all customer charges in each service area by approximately 12.3 percent, except for the Distribution System Improvement Charge (DSIC), Purchased Water Adjustment Clause (PWAC), and the Purchased Wastewater Treatment Adjustment Clause (PSTAC) surcharges. This results in an overall rate increase of approximately \$75 million. As a result of the provisional rates, the water bill for the average residential customer using 6,000 gallons of water a month will increase approximately \$5.90 per month, and the average residential wastewater bill will increase approximately \$4.12 per month.

The provisional rates are temporary and will remain in effect until such time as the BPU renders its final decision on the Company's case cited above and currently pending at the Office of Administrative Law. At the conclusion of the Company's case, should the approved rates be lower than the provisional rates, the Company will refund, with interest, any amount billed in excess of the approved rates. The Company has served a plan detailing its method for providing any refunds and interest owed to ratepayers upon the Board and Stefanie Brand, Director of the Division of Rate Counsel, thirty (30) days prior to the implementation of the provisional rates.

This notice is being served upon the clerk, executive or administrator of each municipality and county within the Company's service areas. Such notice has also been served, together with provisional rate tariffs, upon the Board, the Honorable Jacob S. Gertsman, ALJ, Stefanie Brand, Director of the Division of Rate Counsel, and the intervenors in the Company's case. Copies of the filing, provisional tariffs, refund plan and all other exhibits are available for inspection at the Company's office at 1025 Laurel Oak Road, Voorhees, NJ, and can also be found on the Company's website at www.newjerseyamwater.com by first selecting Customer Service & Billing and then Your Water and Wastewater Rates or at the New Jersey Board of Public Utilities, 44 South Clinton Avenue, 7th Floor, P.O. Box 350 Trenton, NJ 08625-0350.



NEW JERSEY
AMERICAN WATER

1025 Laurel Oak Road
Voorhees, NJ 08043

**For more information
about your rates,**

visit us online at
www.newjerseyamwater.com
(under the Customer
Service & Billing menu,
select Your Water and
Wastewater Rates) or
call 1-800-272-1325,
Monday through Friday,
7 a.m. to 7 p.m.