



WE'RE INVESTING IN YOUR NEIGHBORHOOD

IMPORTANT INFRASTRUCTURE UPGRADE COMING TO THE NORTH SHORE SERVICE AREA

New York American Water is preparing to replace the existing Glen Head Tank with a new 500,000-gallon water storage tank in Glen Head, NY. The \$6.2 million project represents a critical investment by New York American Water to ensure we continue to provide our North Shore customers with high-quality, reliable water service.

Work will include demolition of the existing Glen Head Tank and construction of the new tank, and coordination with cellular companies to move cell service equipment hosted on the existing tank. The existing tank, which was built in the 1930s, has reached the end of its useful life and needs to be replaced. The new tank will meet current building codes and improve water service reliability and fire protection for customers in Sea Cliff, Glen Head, Glenwood Landing, Old Brookville and Roslyn Harbor.

The Glen Head Tank will be out of service for the summer of 2019 and New York American Water is encouraging customers to reduce irrigation water usage during the tank outage.

TANK CONSTRUCTION TIMELINE AND WORK HOURS

Before demolition of the existing tank can begin, the cellular service providers must remove their cell service equipment from the existing tank. This requires construction of a temporary monopole system to house new equipment to ensure cell service in the area is not disrupted. Construction of the temporary monopole is expected for May. The removal of cellular equipment and initiation of demolition of the existing tank is anticipated for June.

New York American Water and our contractor, Caldwell Tanks, will begin to mobilize equipment to remove the existing tank once all cellular service equipment is transitioned to the monopole. Work on the new tank's foundation and construction of the new tank itself will follow demolition. The current construction schedule anticipates the new tank being brought into service by May 2020. This schedule may be impacted by coordination with the cellular service providers and inclement weather.

Work hours will be Monday through Friday, 7 a.m. to 4 p.m. Work outside these hours or on weekends will only take place if needed to maintain the project schedule.

CONSTRUCTION IMPACTS

As with any construction project, some noise will be unavoidable with this project. We apologize for any inconvenience and appreciate your understanding and cooperation. Construction work will be restricted to comply with the Town of Oyster Bay Noise Ordinance. Residents can visit www.newyorkamwater.com/alerts for construction updates and contact 516-632-2233 with any concerns or questions related to construction.

WATER SERVICE IMPACTS

The Glen Head Tank will be offline during the summer of 2019. New York American Water has completed extensive hydraulic modeling analysis and is confident that we can meet water usage demands with all wells functioning. During an emergency well outage or a fire event, use of interconnections will be required. We are asking customers to reduce their irrigation water usage during the tank outage.

Thank you for your patience while we work to complete this important system upgrade.

QUESTIONS?

If you have additional questions related to this project, please contact:

Lee Mueller
External Affairs Manager
516-632-2233

For more information, and project updates, visit us online at newyorkamwater.com/alerts.