

CONNECTING TO THE NEW WATER AND SEWER SYSTEM



Pennsylvania American Water is bringing water and sewer service to your neighborhood. Your property is required to connect to the newly installed mains per the mandatory tap-in requirements within the Fairview Township Ordinances.

Last year, we completed Phase 1 and now we're back to begin construction on Phase 2, which includes providing water and sewer service to your property. Weather permitting, we will begin construction this month and complete the project by year's end. This \$13 million upgrade will:

- Provide you with public water and sewer service to your property
- Provide public fire hydrants for enhanced fire protection in your neighborhood
- Remove the burden associated with maintaining a well and septic system
- Address environmental issues created by failing septic systems

Pennsylvania American Water looks forward to working with Fairview Township and with the residents who will benefit from the new water and sewer mains.

Fairview Water and Sewer Main Extension Project: Frequently Asked Questions

What is this project?

The overall project includes the construction of approximately 35,000 feet of water main, 2,200 feet of sewer main, six sewer pump stations, two water pressure reducing stations and 48 fire hydrants. Once completed, this project will provide water and sewer service to approximately 350 households.

Who will be mandated to connect into the new service line?

Similar to Phase 1, all residents along the routes in Phase 2 shown below are required to connect to the new water and sewer lines.

Do I have to connect?

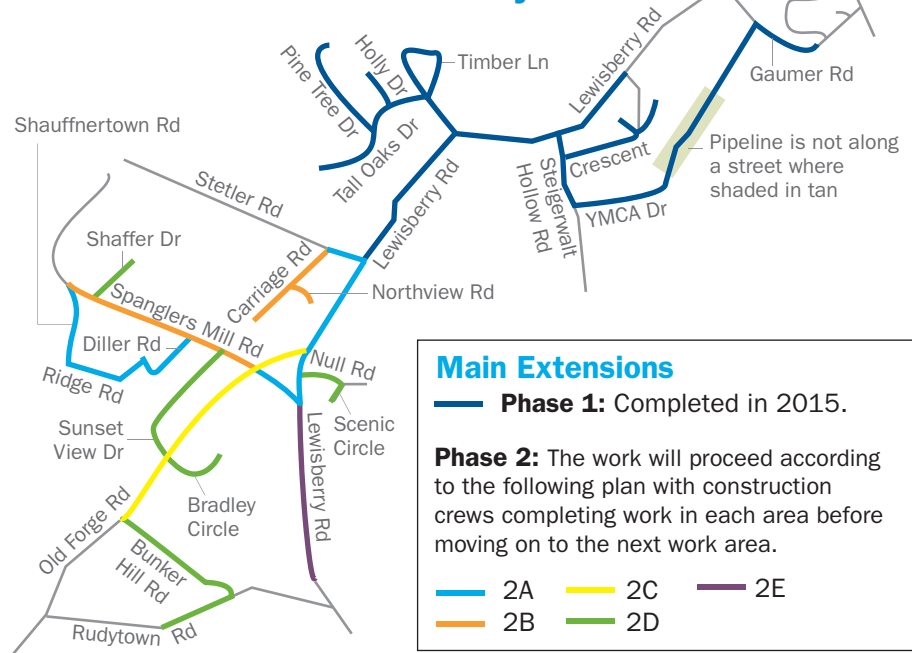
Fairview Township's mandatory water / wastewater connection ordinance, known as the "2012 Act 537 Plan Water District," requires residents to connect to the newly installed mains. Questions about the ordinance should be directed to the Fairview Township at 717-901-5200.

When can I connect to the new water and sewer lines?

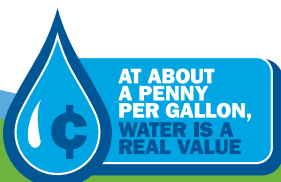
Pennsylvania American Water will notify each resident as well as Fairview Township when the water and sewer systems have been approved by the Pennsylvania Department of Environmental Protection (DEP) and ready for the connection of residential water and sewer services.

(continued)

Fairview Township Water and Sewer Line Extension Project



Please drive safely through constructions zones.



Residential connections to the new mains cannot be made until the water and sewer mains have been installed, tested and inspected. Notifications will be mailed to each resident. The notifications will include details and specifications on the materials and methods of construction of your water service and the sewer lateral and grinder pump (if required).

Once you are notified that water service and sewer service is available, each resident will need to contact our customer service center at 1-800-565-7292 to begin the service application process.

What are the costs associated with connecting to the system?

For water service: Residents are responsible for all costs required to connect their existing water service from their homes to Pennsylvania American Water's service, as well as costs associated with disconnecting their well.

For sewer service: Residents who will connect to pressurized sewer mains or who require service at an elevation lower than the gravity sewer main will be required to install a sewage grinder pump with pressure sewer lateral piping. For this project, Pennsylvania American Water will provide the grinder pump at not cost to the customer. The resident is responsible for the costs associated with installing the pump.

In addition, residents are responsible for all costs required to connect their existing sewer service from their homes to Pennsylvania American Water's service lateral, as well as costs associated with taking their existing on-lot septic system out of service in accordance with the County Health Department and/or DEP requirements. This will include a \$50 inspection fee paid to Pennsylvania American Water.

How much will monthly water and sewer service cost?

For water service: There are two main components to the water bill:

- **A monthly service charge:** Based on the size of the meter. Most residential customers have 5/8-inch meters, which is \$15.00 per month.
- **Volumetric fee:** This is calculated based on the amount of water used, and is 1.0214 per 100 gallons (or about a penny per gallon).

For the average residential water customer who uses 4,000 gallons of water per month, the water bill would be \$55.86.

For sewer service: A flat \$64 per month for residential customers.

For more information about our rates, visit pennsylvaniaamwater.com. Under the **Customer Service** drop-down menu, select **Rates Information**.

What happens to my water well and septic tank after I'm connected to public water and sewer service?

Well: The well must be physically disconnected from the interior plumbing. It can still be used for outside faucets, but cannot be connected to the interior plumbing.

Septic system: Use of your septic system must be discontinued in accordance with Pennsylvania Department of Environmental Protection regulations.

Questions

If you have any questions about the pipeline construction project, please contact Senior Project Manager Joel Mitchell at 717-691-2108.

In addition, we'll be providing regular updates on the project on our website at www.pennsylvaniaamwater.com. On the homepage, select the Alerts Notification button at the top.



West Shore System Facts at a Glance

Water Treatment Plants West Shore Regional Treatment Plant (12 million gallons per day (MGD), located in Fairview Township; Silver Spring Treatment Plant located in Silver Spring (8 MGD)

Sewer Treatment Plants North Plant and South Plant located in Fairview Township (combined treatment capacity - 2.14 MGD)

Communities Served

- **Water:** Camp Hill, East Pennsboro, Enola, Fairview, Hampden, Lemoyne, Lower Allen, New Cumberland, New Kingstown, Newberry, Shiremanstown, Silver Spring, Upper Allen and Wormleysburg.
- **Sewer:** Fairview Township

Customers Served

- **Water:** >38,200
- **Sewer:** Approx. 4,000

Source of Water Supply:

Yellow Breeches and Conodoquin Creek

Directors Awards: Both water treatment plants received a Directors Award from the Partnership for Safe Water

Miles of Pipeline: More than 500 miles of water main and 69 miles of sewer main

System Acquired: Pennsylvania American Water acquired the wastewater system in December of 2015