ABOUT YOUR BILL

McKeesport Water / Wastewater Customers

1 CUSTOMER ACCOUNT INFORMATION

Account Number: When calling our call center, it's helpful to have this handy.

Due Date and Total Due: Includes current and any past due amounts, and when it is due.

If Paid After Due Date: Be sure to pay by the due date to avoid late payment charges. Any portion of the water and wastewater charges not paid by the due date is subject to a 1.50% penalty.

2 BILLING PERIOD AND METER READINGS

Billing Date: Date the bill was mailed.

Billing Period: Period in which the water was used and is being billed for.

Next reading on/about: Estimate of when the next meter reading will take place.

Customer Type: How the property being served is classified (i.e., residential, commercial, industrial).

Meter Reading /Billing Measurement: How your meter is read, and how you are billed. We bill customers in 100 gallon increments to make it easier to understand.

Meter Chart: Meter identification number and size, as well as the meter reading for the current and previous billing period. We also specify if the reading was an actual read or if it was estimated.

Total Water Used and Water Usage Graph: Amount of water used during the billing period, compared to the same billing period the previous year. In time, the graph will show water usage over the last 12 months.

3 PRIOR BALANCE (if applicable)

This should be paid immediately.

4 CURRENT CHARGES

CURRENT WATER SERVICE (if applicable)

Water Service Charge: Based on the size of the water meter, this fixed charge represents operating and capital costs related to meters and services, meter reading, billing and collections.

Water Usage Charge: This is based on the amount of water used during the billing period. It represents the cost related to operating and maintaining source of supply, pumping, treatment, transmission and distribution facilities, as well as the capital costs associated with these facilities.

CURRENT WASTEWATER SERVICE (if applicable)

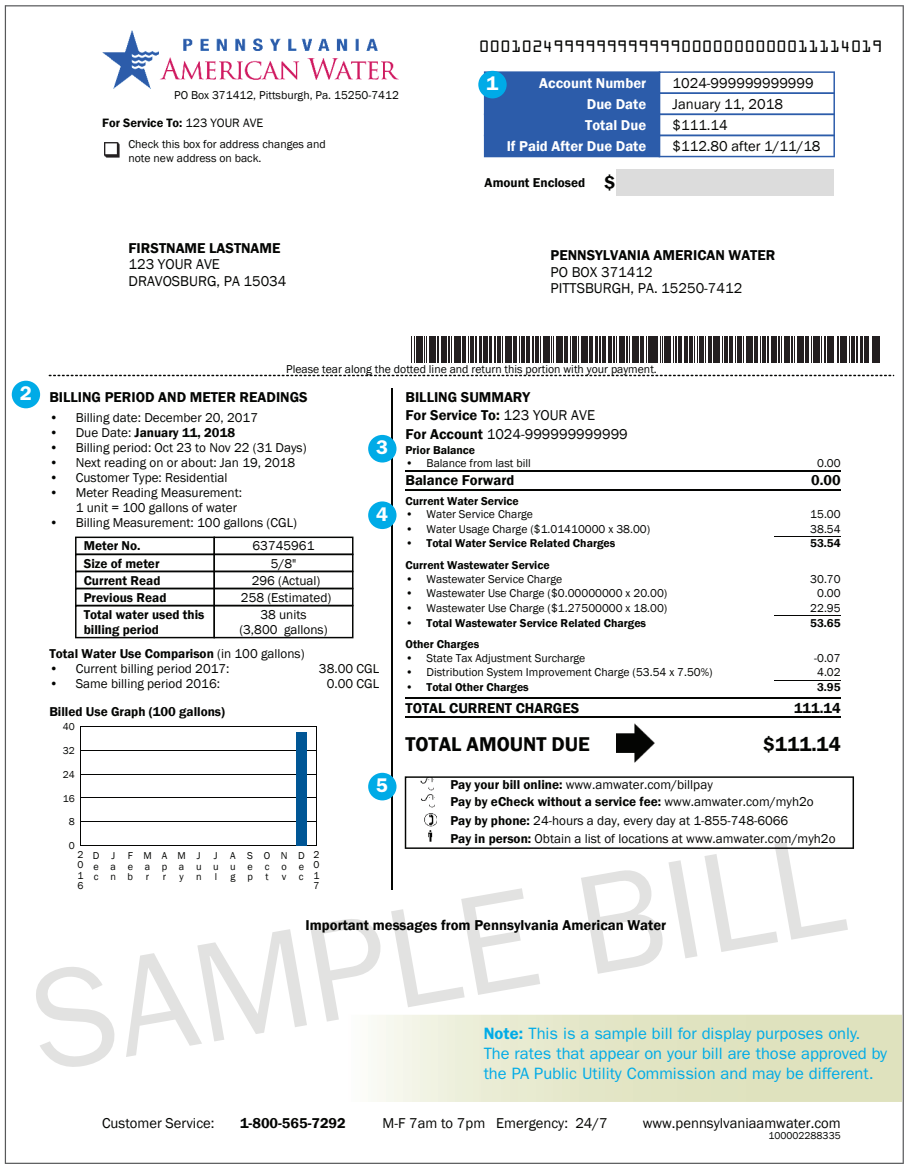
If we own the wastewater system: The fixed **Wastewater Service Charge** represents costs related to providing and maintaining the sewer service to the property. ***NOTE: the wastewater service charge of $30.70 includes a minimum of 2,000 gallons for the typical residential customer with a 5/8 meter.** The **Wastewater Use Charge** is based on your water consumption as indicated by your water meter reading. These charges may vary based on the district.

OTHER CHARGES

Distribution System Improvement Charge (DSIC): This charge helps to fund the replacement of aging water distribution system facilities, such as water mains, valves and fire hydrants. Accelerating needed infrastructure improvements benefit customers through enhanced service reliability, water quality and fire protection. The DSIC is approved by the PUC and updated every three months based on work completed. It will not exceed 7.5% of the water service charge.

State Tax Adjustment Surcharge: This PUC-approved surcharge is a pass-through fee that allows the company to recover costs associated with state tax assessments.

This section also includes charges for **optional services**, including H2O Help to Others program contributions and service line and in-home plumbing protection programs.



PENNSYLVANIA AMERICAN WATER
PO Box 371412, Pittsburgh, Pa. 15250-7412

0001024999999999999000000000001111401 9

For Service To: 123 YOUR AVE

☐ Check this box for address changes and note new address on back.

1	
Account Number	1024-999999999999
Due Date	January 11, 2018
Total Due	$111.14
If Paid After Due Date	$112.80 after 1/11/18

Amount Enclosed $

FIRSTNAME LASTNAME
123 YOUR AVE
DRAVOSBURG, PA 15034

PENNSYLVANIA AMERICAN WATER
PO BOX 371412
PITTSBURGH, PA. 15250-7412

Please tear along the dotted line and return this portion with your payment.

2 BILLING PERIOD AND METER READINGS

- Billing date: December 20, 2017
- Due Date: **January 11, 2018**
- Billing period: Oct 23 to Nov 22 (31 Days)
- Next reading on or about: Jan 19, 2018
- Customer Type: Residential
- Meter Reading Measurement: 1 unit = 100 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	63745961
Size of meter	5/8"
Current Read	296 (Actual)
Previous Read	258 (Estimated)
Total water used this billing period	38 units (3,800 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017: 38.00 CGL
- Same billing period 2016: 0.00 CGL

Billed Use Graph (100 gallons)

BILLING SUMMARY
For Service To: 123 YOUR AVE
For Account 1024-999999999999

3 Prior Balance

• Balance from last bill	0.00
Balance Forward	**0.00**

4 Current Water Service

• Water Service Charge	15.00
• Water Usage Charge ($1.01410000 x 38.00)	38.54
• **Total Water Service Related Charges**	**53.54**

Current Wastewater Service

• Wastewater Service Charge	30.70
• Wastewater Use Charge ($0.00000000 x 20.00)	0.00
• Wastewater Use Charge ($1.27500000 x 18.00)	22.95
• **Total Wastewater Service Related Charges**	**53.65**

Other Charges

• State Tax Adjustment Surcharge	-0.07
• Distribution System Improvement Charge (53.54 x 7.50%)	4.02
• **Total Other Charges**	**3.95**
TOTAL CURRENT CHARGES	**111.14**

TOTAL AMOUNT DUE **$111.14**

5
Pay your bill online: www.amwater.com/billpay
Pay by eCheck without a service fee: www.amwater.com/myh2o
Pay by phone: 24-hours a day, every day at 1-855-748-6066
Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Pennsylvania American Water

SAMPLE BILL

Note: This is a sample bill for display purposes only. The rates that appear on your bill are those approved by the PA Public Utility Commission and may be different.

Customer Service: **1-800-565-7292** M-F 7am to 7pm Emergency: 24/7 www.pennsylvaniaamwater.com
100002288335

5 PAYMENT OPTIONS

Convenient payment options available to pay your bill. This box appears only when space allows.

LEARN MORE ABOUT YOUR RATES ONLINE

Visit pennsylvaniaamwater.com. Under "Customer Service & Billing," select "Your Water Rates."

PENNSYLVANIA AMERICAN WATER
WE KEEP LIFE FLOWING™