

ABOUT YOUR BILL

McKeesport Wastewater Only Customers

1 CUSTOMER ACCOUNT INFORMATION

Account Number: When calling our call center, it's helpful to have this handy.

Due Date and Total Due: Includes current and any past due amounts, and when it is due.

If Paid After Due Date: Be sure to pay by the due date to avoid late payment charges. Any portion of the water and wastewater charges not paid by the due date is subject to a 1.50% penalty.

2 BILLING PERIOD AND METER READINGS

Billing Date: Date the bill was mailed.

Billing Period: Period in which the water was used and is being billed for.

Next reading on/about: Estimate of when the next meter reading will take place.

Customer Type: How the property being served is classified (i.e., residential, commercial, industrial).

Meter Reading /Billing Measurement: The meter readings on your wastewater bill are provided to Pennsylvania American Water by your water provider. The amount of water usage is converted to 100 gallon increments for wastewater billing purposes. We also specify if the reading was an actual read or if it was estimated.

3 PRIOR BALANCE (if applicable)

This should be paid immediately.

4 CURRENT CHARGES


CURRENT WASTEWATER SERVICE

The fixed **Wastewater Service Charge** represents costs related to providing and maintaining the sewer service to the property. ***NOTE: the wastewater service charge of \$30.70 includes a minimum of 2,000 gallons for the typical residential customer with a 5/8 meter.** The **Wastewater Use Charge** is based on your water consumption as indicated by your water meter reading. These charges may vary based on the district.

OTHER CHARGES

State Tax Adjustment Surcharge: This PUC-approved surcharge is a pass-through fee that allows the company to recover costs associated with state tax assessments.

This section also includes charges for **optional services**, including H2O Help to Others program contributions and service line and in-home plumbing protection programs.



000102499999999999990000000000003453011

1 Account Number	1024-999999999999
Due Date	January 31, 2018
Total Due	\$34.53

For Service To: 123 YOUR AVENUE

Check this box for address changes and note new address on back.

Amount Enclosed \$ _____

FIRSTNAME LASTNAME
123 YOUR AVENUE
DUQUESNE, PA 15110-2100

PENNSYLVANIA AMERICAN WATER
PO BOX 371412
PITTSBURGH, PA. 15250-7412

Please tear along the dotted line and return this portion with your payment.

2 BILLING PERIOD AND METER READINGS

- Billing date: January 9, 2018
- Due Date: **January 31, 2018**
- Billing period: Nov 14 to Dec 18 (35 Days)
- Next reading on or about: Jan 31, 2018
- Customer Type: Residential
- Meter Reading Measurement: 1 unit = 100 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	10-02690
Size of meter	
Current Read	7.170 (Actual)
Previous Read	7.147 (Actual)
Total water used this billing period	23 units (2,300 gallons)

BILLING SUMMARY

For Service To: 123 YOUR AVENUE
For Account 1024-999999999999

3 Prior Balance

- Balance from last bill 0.00

Balance Forward 0.00

4 Current Wastewater Service

- Wastewater Minimum Charge 30.70
- Wastewater Use Charge (\$0.00000000 x 20.00) 0.00
- Wastewater Use Charge (\$1.27500000 x 3.00) 3.83
- Total Wastewater Service Related Charges 34.53

TOTAL CURRENT CHARGES 34.53

TOTAL AMOUNT DUE **\$34.53**

5 Pay your bill online: www.amwater.com/billpay
 Pay by eCheck without a service fee: www.amwater.com/myh2o
 Pay by phone: 24-hours a day, every day at 1-855-748-6066
 Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Pennsylvania American Water

- We spend all of our time looking after your water. So that you can enjoy life's most precious resource without giving it a second thought. WE ARE PENNSYLVANIA AMERICAN WATER. WE KEEP LIFE FLOWING.
- We are pleased to now provide you with wastewater service after purchasing the Municipal Authority of the City of McKeesport (MACM) wastewater system. Should you have questions related to wastewater bills issued by MACM, please direct those inquiries to the MACM office at 412-673-0850.
- Have you recently changed your primary phone number? If you have, please update your account information at www.amwater.com/myaccount or call us at the number below so that we can reach you.
- Approximately 4.44 percent, or \$ 1.53, of state taxes are included in your bill.
- Any portion of the wastewater charges which is not paid as of 01/31/2018 will be subject to late payment charges.

Notes: This is a sample bill for display purposes only. The rates that appear on your bill are those approved by the PA Public Utility Commission and may be different.

Customer Service: **1-800-565-7292** M-F 7am to 7pm Emergency: 24/7 www.pennsylvaniaamwater.com
650002344548

LEARN MORE ABOUT YOUR RATES ONLINE

Visit pennsylvaniaamwater.com. Under "Customer Service & Billing," select "Your Water Rates."

5 PAYMENT OPTIONS

Convenient payment options available to pay your bill. This box appears only when space allows.

