A Regional Solution
Pennsylvania American Water’s regional approach is especially important for communities looking for sustainable water quality and capacity solutions. All of the Monroe and Pike operations are managed regionally, with shared equipment, resources and experienced management and personnel. This approach to public-private partnership delivers many benefits to customers, from better quality and more reliable service to stabilized rates and proactive investments in water and wastewater systems.

In 2013, Pennsylvania American Water acquired two additional systems in Delaware Township, Pike County: Clean Treatment Sewage Company and the Pocono Mountain Lake Forest Estates water system.

The former Clean Treatment Sewage Company serves approximately 1,000 residents in the Marcel Lakes Estates development. Pennsylvania American Water already supplied drinking water service to residents of Marcel Lakes Estates.

ABOUT PENNSYLVANIA AMERICAN WATER
Pennsylvania American Water, a subsidiary of American Water, is the largest water utility in the state, providing high-quality and reliable water and/or wastewater services to approximately 2.1 million people.

ABOUT AMERICAN WATER
American Water is the largest publicly traded U.S. water and wastewater utility company, Headquartered in Voorhees, N.J., the company’s 6,600 dedicated professionals provide drinking water and wastewater services to an estimated 14 million people in more than 40 states and parts of Canada.

PUBLIC-PRIVATE PARTNERSHIPS
Benefits of asset purchase
- Proceeds from sale
- Avoid future capital expenditures
- Line extensions
- Compliance
- Full-time staffing
- Professional management
- Single tariff pricing (water)

Bulk water sales and wholesale wastewater treatment
- For systems adjacent to American Water systems
- No need to build treatment facilities
- No hassles with treatment facilities

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Water and Wastewater Solutions for the Poconos
Regionalization provides tailored solutions for customers and communities.

Delivering Quality, Care and Value in Water and Wastewater Service

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Regionalization provides tailored water and wastewater solutions for communities in the Poconos

Pennsylvania American Water provides regional solutions for water and wastewater needs in two of the fastest-growing counties in the state. Since 1995, the company acquired numerous water and wastewater systems of various sizes, many in need of significant investment in systems’ facilities, including:

- Upgrades to wastewater treatment plant upgrades
- Replacement of aging water main
- Updates to technology and storage facilities
- Interconnection and pipeline extensions
- New sources of supply
- Water and sewer line improvements

Until the mid-1990s, water and wastewater services in Monroe and Pike counties were fragmented, consisting small, independently operated companies that, in some cases, were managed by absentee owners. Many of the systems were unable to maintain compliance or make necessary improvements to aging infrastructure. Customers experienced service outages and were plagued by a lack of adequate source water supply.

$56 million in upgrades

Over the past decade, Pennsylvania American Water has invested nearly $56 million in upgrades to water and wastewater treatment systems, water distribution infrastructure, and wastewater collection systems in Monroe and Pike counties. These upgrades include:

- Pocono Country Place Wastewater Treatment Plant: Increased capacity and improved biological treatment to reduce reliance on chemicals.
- Pine Ridge Community Association water system: Installed new water mains, replaced valves, rehabilitated existing wells to increase system capacity, and installed radio frequency based meters that enable meter reading without having to enter customers’ homes.
- Country Club of the Poconos (Mid-Monroe System): Increased source of supply capacity by over 100 percent, doubled the storage capacity, and improved fire protection capabilities.
- Saw Creek Wastewater Treatment Facility: Replaced and upgraded outdated facilities, improved treatment and monitoring capabilities, and installed more energy-efficient and operator-friendly equipment.

Stabilizing Rates

In 2013, the Pennsylvania Public Utility Commission approved Pennsylvania American Water’s request to decrease wastewater rates for residential customers in the Poconos area. The ruling allowed allocating a portion of the revenue requirement of company’s wastewater operations to the water side of the business, as authorized by legislation (Act 11) passed in 2012. This change makes sense because Pennsylvania American Water operates as one company that provides water and wastewater services to customers. As a result, our Poconos area residential customers received a reduction in their monthly wastewater bill ranging from 6.6 percent to 18 percent.

For more information: To explore which public-private partnership opportunity makes most sense for your community in Pennsylvania, contact Bernie Grundusky at 717-790-3024.