



TENNESSEE
AMERICAN WATER

Quality Water from a Company You Can Trust

21x
BETTER

American Water performs 21 times better than the industry average when it comes to meeting Environmental Protection Agency (EPA) drinking water requirements.

Tennessee American Water has an exceptional track record in providing safe drinking water. State-of-the-art technology is used to treat and deliver over 40 million gallons of water per day in Chattanooga, North Georgia and Marion County.

A team of water quality experts and plant operators monitor water quality around the clock to ensure water meets stringent drinking water guidelines. Water is tested at every stage of the treatment process and throughout the distribution system to ensure customers receive the highest-quality product. The source and quality of drinking water for each water system can be found in the company's annual Water Quality Reports. Visit the "Water Quality" tab of www.tennesseeamwater.com and search by ZIP code under "Water Quality Reports."



Partnership for Safe Water

Tennessee American Water is one of only nine Tennessee-based water utilities participating in the national Partnership for Safe Water program. This is a voluntary cooperative effort among the EPA, the American Water Works Association and other drinking water organizations to provide a new measure of safety by implementing higher water quality standards than required by regulation.

Tennessee American Water's Chattanooga water treatment plant has earned the Directors Award from the Partnership for Safe Water for more than 15 years.



State Recognition for Water Quality Investments

Tennessee has been recognized twice by the Tennessee Chamber of Commerce and Industry through its Water Quality Excellence Awards that acknowledge investments made to improve water quality. One award was given for the new \$18 million dewatering facility Tennessee American Water built. The new facility reduces the amount of leftover sediment sent to the City of Chattanooga's sewer facility by 95% and in turn allows the City to be in compliance with the Clean Water Act.

The second award was for the \$8.5 million capital project that replaced a basin from the 1920s. The new basin is able to process water 4 times faster, increasing water production from 6 million gallons per day to 24 million gallons per day.





TENNESSEE
AMERICAN WATER



Everyone Is a Steward of Water

Public outreach includes working with educators, community members and environmental stewards to educate the public about wise water use, watershed protection and the value of water service. Tennessee American Water also supports organizations involved in watershed protection education and cleanup.

Environmental Grant Program

Since 2010, more than \$60,000 has been contributed to over 20 projects through community organizations for collaborative and innovative approaches to watershed protection. Projects help to improve, restore or protect the watersheds, surface water and groundwater supplies.

Pharmaceutical Disposal Programs

Tennessee American Water has been a partner since Drug Take Back began in Chattanooga in 2009. The purpose of the Drug Take Back is to educate consumers on the proper disposal of pharmaceuticals to avoid accidental overdose, experimentation by youth and traces of medications ending up in the waterways. Tennessee American Water partners with local law enforcement, the DEA and grassroots drug-prevention coalitions.

Natural Partnership

The Tennessee Aquarium and Tennessee American Water have been partners since 2006. The Tennessee Aquarium's mission is to inspire wonder, appreciation and protection of water and all life that it sustains. Through the Tennessee Aquarium Conservation Institute, the Aquarium monitors the health of our region's sources of drinking water. Tennessee American Water employees volunteer over 100 hours annually in the horticulture program.

Tennessee American Water is the exclusive sponsor of the Tennessee Aquarium's educational outreach program, which connects more than 16,000 children and adults with award-winning environmental education programs focused primarily on freshwater conservation. These programs are offered free to schools in financial need and help both inner-city and rural students develop an awareness of their natural world, learn how to plan and solve problems and become responsible stewards of our planet.

