



Brian K. Bruce
President

West Virginia American Water
1600 Pennsylvania Avenue
Charleston, WV 25302

July 10, 2018

Dear Montgomery Heights Customer:

As you may be aware, West Virginia American Water purchases water from the Armstrong Public Service District (PSD) to serve its customers in the Montgomery Heights District. Recently, West Virginia American Water received a Notice of Violation (NOV) for exceeding the maximum contaminant level (MCL) for Total Haloacetic Acids (HAA5) in the second quarter of 2018. As indicated in the enclosed notice, the running annual average for HAA5 was slightly above the established maximum contaminant level (MCL).

The WV Bureau for Public Health (WVBPH) and the US Environmental Protection Agency regulate public water systems and require that all customers be made aware of any issues such as these through a public notice. The WVBPH issued an NOV to Armstrong PSD for exceeding the MCL for HAA5 during the second quarter 2018. Since water is purchased for your system from the Armstrong PSD, West Virginia American Water has no control over the concentration of HAA5. Through the ongoing efforts of WVAW and the WVBPH to provide assistance, Armstrong PSD is currently making treatment changes to help correct the issues that led to the Armstrong PSD NOV and subsequently the WVAW Montgomery Heights NOV.

As required by state regulation, West Virginia American Water is providing you with the enclosed public notice describing this violation. Please rest assured that while this level of Haloacetic Acids exceeds the maximum contaminant level, it does not pose an immediate risk to you, our customers. You do not need to use an alternative water supply like bottled water; however, you should consult with your health professional if you have any specific health concerns.

Let me assure you that West Virginia American Water is committed to ensuring our systems maintain full compliance with all WVBPH public water system regulations, and look forward to continuing to assist Armstrong PSD in improving their water quality. Should you have any questions regarding the public notice, please feel free to reach out to us using the contact information on the enclosed document. It is a pleasure to be your local water company, and we look forward to serving you for years to come.

Sincerely,

Brian K. Bruce
President, West Virginia American Water

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