



CALIFORNIA  
AMERICAN WATER

# 2016 ANNUAL Water Quality Report

BALDWIN HILLS | PWS ID: 1910052





RICHARD SVINDLAND  
President

## A Message from California American Water President RICHARD SVINDLAND

Dear Customer,

On behalf of California American Water, I am pleased to share with you our 2016 Consumer Confidence Report, which provides data on your local water quality.

2016 was the fifth consecutive year we faced a drought in California. Accordingly, I want to thank you for your continued water conservation efforts. The drought was a good reminder of what a precious resource water is and how much we can do to reduce our use.

I like to think of this as our “report card” that reflects how well we were able to provide high-quality water service to our customers last year. In particular, I want to draw your attention to the sections of this report related to lead that demonstrate our compliance with the lead standard and provide helpful information for customers wishing to learn more about this topic.

In 2016, we invested more than \$60 million in local infrastructure across California to ensure the safety and reliability of the facilities and technology needed to draw and treat water. These investments also help us provide high-quality water service that remains an exceptional value, costing customers about a penny per gallon.

Water is essential for public health, fire protection, economic development and overall quality of life, and we continue to supply water that meets or surpasses all state and federal water quality standards. California American Water’s employees are committed to ensuring that quality water keeps flowing today and well into the future.

Sincerely,

A handwritten signature in blue ink, appearing to read "Richard Svindland".

RICHARD SVINDLAND  
President

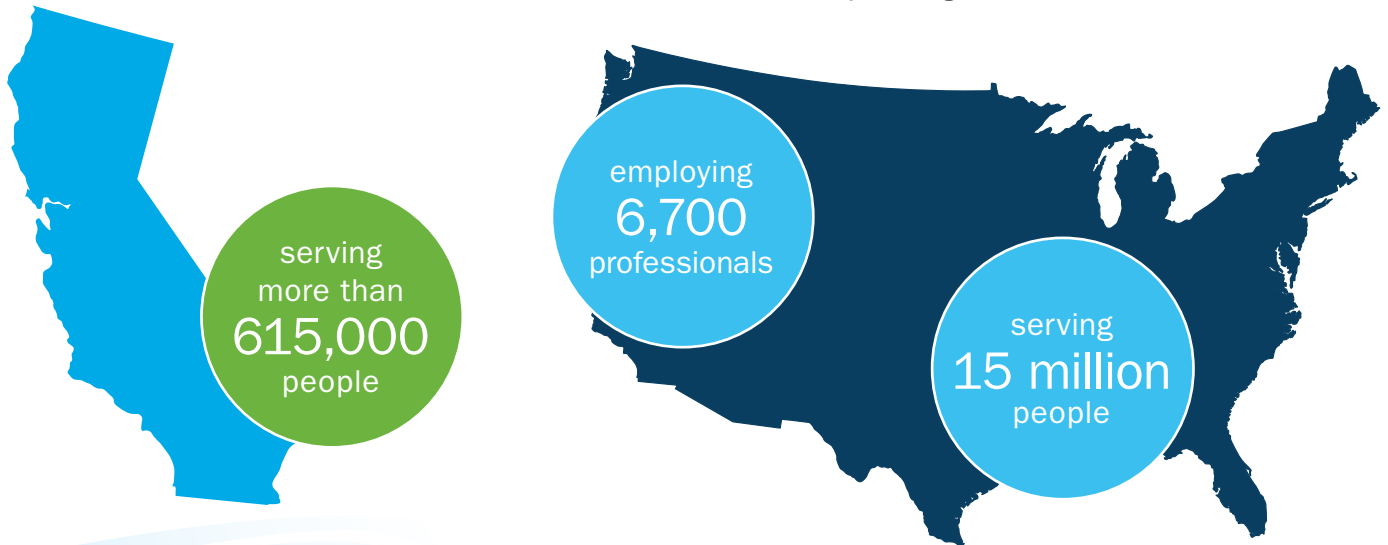


### Our Commitment to Quality

Once again, we proudly present our Annual Water Quality Report, also referred to as a Consumer Confidence Report (CCR). This CCR covers compliance testing completed through December 2016. We are pleased to tell you that our compliance with state and federal drinking water regulations remains exemplary. As in the past, we are committed to delivering the best quality drinking water. To that end, we remain vigilant in meeting the challenges of source water protection, water conservation, environmental compliance, sustainability and community education while continuing to serve the needs of all our water users.

### About California American Water (CAW) and American Water (AW)

California American Water, a subsidiary of American Water (NYSE: AWK), provides high-quality and reliable water and/or wastewater services. American Water is the largest and most geographically diverse publicly traded U.S. water and wastewater utility company. The company employs 6,700 dedicated professionals who provide regulated and market-based drinking water, wastewater and other related services to an estimated 15 million people in 47 states and Ontario, Canada. More information can be found by visiting [www.amwater.com](http://www.amwater.com).





### What Is a Consumer Confidence Report (CCR)?

The Consumer Confidence Report (CCR) is an annual water quality report containing data that California American Water and all associated water purveyors collected during the past year. CCRs let consumers know what contaminants, if any, are in their drinking water as well as any related health effects. CCRs also include details about where your water comes from and how it is treated. Additionally, they educate customers on what it takes to deliver safe drinking water and highlight the need to protect drinking water sources.

In 2016, we collected numerous samples at various sampling points in your water system. The water quality data presented is a combination of data compiled from our nationally recognized water quality laboratory and local commercial laboratories; all certified in drinking water testing by the State Board's Environmental Laboratory Accreditation Program. If you have any questions about this report or your drinking water, please contact our Customer Service Center at (888) 237-1333.







## About Your Water

The Baldwin Hills water system is primarily served by groundwater sources in the West Central Basin. It is also supplemented with water purchased from the West Basin Municipal Water District. The West Basin Municipal Water District (WBMWD) is an authorized wholesaler of potable treated water received from the Metropolitan Water District of Southern California (MWDSC).

The 2016 Baldwin Hills water system supply consisted of 84 percent well water and 16 percent purchased water from WBMWD. The purchased water received from WBMWD is comprised of surface water treated at MWDSC's Weymouth Water Treatment Plant. MWDSC has two raw surface water sources they use to treat and distribute: the Sacramento River and the Colorado River.

Water is conveyed to Southern California via the California Aqueduct (also known as the State Water Project) and the Colorado River Aqueduct. Drinking water treatment technologies used for this imported surface water included coagulation, flocculation, sedimentation, filtration, and disinfection.

California American Water distributes water for residential and commercial use throughout the communities of Ladera Heights, Windsor Hills, View Park, and unincorporated areas of Los Angeles County. In October 2007, MWD began adding fluoride to their treated water at an optimized target level of 0.8 mg/L. Our local groundwater supplies naturally contain fluoride at ~0.4 mg/L. Groundwater supplies are disinfected with chlorine to ensure the bacteriological quality of the water in the distribution system. Surface water is disinfected with chloramines.

For more treatment information, please refer to the websites listed in the Water Information Sources for California American Water, the West Basin Municipal Water District and the Metropolitan Water District of Southern California.



### Notice of Source Water Assessment (SWA)

An assessment of California American Water's Baldwin Hills system was completed in February 2003. The sources are considered most vulnerable to the following (associated with contaminants detected in the water supply): automobile repair shops and body shops, metal planting/finishing/fabricating, landfills/dumps, and sewer collections systems. The sources are considered vulnerable to the following (although not associated with any detected chemicals): automobile gas stations, automobile body shops, automobile repair shops, sewer collection systems, water supply wells, chemical/petroleum processing/storage, and dry cleaners.

A copy of the completed assessment may be viewed at California American Water, 8657 Grand Avenue, Rosemead, CA 91770. You may request a summary of the assessment be sent to you by contacting Shauna Racicot, Water Quality & Environmental Compliance Manager, by phone at (619) 446-4768 or via email at [shauna.racicot@amwater.com](mailto:shauna.racicot@amwater.com).

Large water utilities that use raw surface water are required by the State Board to conduct a Watershed Sanitary Survey every five years to examine possible sources of drinking water contamination. MWDSC's 2010 update to the surveys was completed and submitted to the State Water Resources Control Board, Division of Drinking Water in March (Colorado River) and May 2012 (State Water Project) and includes suggestions for how to better protect these source waters.

USEPA also requires utilities to complete one Source Water Assessment (SWA) that utilizes information collected in the watershed sanitary surveys. MWDSC completed its SWA in December 2002. The SWA is used to evaluate the vulnerability of water sources to contamination and helps determine whether more protective measures are needed. MWDSC's supplies are most vulnerable to urban/storm water run-off, wildlife, agriculture, recreation and wastewater. A copy of the assessments can be obtained by contacting MWDSC at (213) 217-6850.



## What Are the Sources of Contaminants?

The sources of drinking water include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and can pick up substances resulting from animal or human activity and even radioactive material. In order to ensure that tap water is safe to drink, USEPA and the State Water Resources Control Board set regulations limiting the amount of certain contaminants in water provided by public water systems. Contaminants that may be present in source water include:

### **Organic Chemical Contaminants**

including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and may also come from gas stations, urban stormwater runoff, agricultural application, and septic systems.

### **Inorganic Contaminants,**

such as salts and metals, which can be naturally occurring or may result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

### **Pesticides and Herbicides,**

which may come from a variety of sources, such as agriculture, urban stormwater runoff, and residential uses.

### **Microbial Contaminants,**

such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

### **Radioactive Contaminants,**

which can be naturally occurring or may be the result of oil and gas production and mining activities.

## FLUORIDE

Fluoride is a naturally occurring substance. It can be present in drinking water from two sources:

1. **By nature** when groundwater comes into contact with fluoride-containing minerals naturally present in the earth; or
2. **By a water purveyor** through addition of fluoride to the water they are providing in the distribution system.

California American Water does not add fluoride to drinking water it produces. MWDSC adds fluoride to the drinking water California American Water purchases from West Basin Municipal Water District.





## CRYPTOSPORIDIUM

Cryptosporidium is a microbial pathogen found in surface waters throughout the U.S. Although filtration removes Cryptosporidium, the most commonly used filtration methods cannot guarantee 100 percent removal. Monitoring does not indicate the presence of these organisms in either the source or finished water. Current test methods do not allow us to determine if the organisms are dead or if they are capable of causing disease. Ingestion of Cryptosporidium may cause cryptosporidiosis, an abdominal infection. Symptoms of infection include nausea, diarrhea, and abdominal cramps. Most healthy individuals can

overcome the disease within a few weeks. However, immuno-compromised people are at greater risk of developing life-threatening illness. We encourage immuno-compromised individuals to consult their health care provider regarding appropriate precautions to avoid infection. Cryptosporidium must be ingested to cause disease, and it may be spread through means other than drinking water. You can obtain more information on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants by calling the USEPA's Safe Drinking Water Hotline at (800) 426-4791.



## UNREGULATED CONTAMINANT MONITORING RULE (UCMR)

The USEPA created the Unregulated Contaminants Monitoring Rule (UCMR) to assist them in the determining the occurrence of unregulated contaminants in drinking water and whether new regulations are warranted. The first Unregulated Contaminants Monitoring Rule (UCMR1) testing was completed

in 2003 for a list of contaminants specified by the USEPA. Unregulated contaminants are those for which the USEPA has not established drinking water standards. UCMR2 testing was conducted between November 2008 and August 2009, and UCMR3 assessment monitoring was conducted between January

2015 and December 2015. The results from the UCMR monitoring are reported directly to the USEPA. The results of the 2016 unregulated contaminant monitoring are incorporated in the data tables in this report as appropriate. For more information, contact our Customer Service Center at (888) 237-1333.



## CHLORAMINES

Chloramines are a California and federally approved alternative to free chlorine for water disinfection. Chloramines minimize disinfection by-product formation. Another benefit of chloramines is improved taste of the water compared to free chlorine. Chloramines are also used by many American Water systems and many other water utilities nationally. Chloramines have the same effect as chlorine for typical water uses with the exception that chloramines must be removed from water used in kidney dialysis and fish tanks or aquariums. Treatments to remove chloramines are different than treatments for removing chlorine. Please contact your physician or dialysis specialist for questions pertaining to kidney dialysis water treatment. Contact your pet store or veterinarian for questions regarding water used for fish and other aquatic life. You may also contact our Customer Service Center at (888) 237-1333 for more chloramine information.





## LEAD

Infants and young children are typically more vulnerable to lead in drinking water than the general population. It is possible that lead levels at your home may be higher than at other homes in the community as a result of materials used in your home's plumbing. If you are concerned about elevated lead levels in your home's water, you may wish to have your water tested and/or flush your tap for 30 seconds to two minutes before using tap water. Additional information is available from the USEPA Safe Drinking Water Hotline at (800) 426-4791.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. California American Water is responsible for providing high-quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to two minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at [www.epa.gov/safewater/lead](http://www.epa.gov/safewater/lead).

### **Action Level Previously Exceeded for Lead**

In 2005, we implemented a corrosion control strategy to control lead release into the water and this made us compliant with the lead and copper regulations since 2006. In 2016, one of the residential tap samples collected for lead and copper exceeded the AL (Action Level). In 2013, one sample exceeded the lead action level. The next full round of residential Lead and Copper monitoring is scheduled to be conducted in 2017.







### Educational Information – Special Health Information

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline at (800) 426-4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk for infections. These people should seek advice about drinking water from their health care providers. USEPA/CDC guidelines on appropriate means to lessen the risk of infection by microbial contaminants are available through the USEPA's Safe Drinking Water Hotline at (800) 426-4791.

### Special Note for Residents Considering Tankless Water Heaters

Some residents in the Baldwin Hills system have experienced problems when they switched from the older conventional water heaters to the newer tankless water heaters. Problems experienced include particle formation, screen clogging, reduced water pressure, heat exchanger fouling, and unit failure. Please take the time to consider this information before purchasing and installing one of these units.





## Measurements

Water is sampled and tested consistently throughout the year to ensure the best possible quality. Contaminants are measured in:

- Parts per million (ppm) or milligrams per liter (mg/L)
- Parts per billion (ppb) or micrograms per liter ( $\mu\text{g/L}$ )
- Parts per trillion (ppt) or nanograms per liter (ng/L)
- Grains per gallon (grains/gal) – A measurement of water hardness often used for sizing household water softeners. One grain per gallon is equal to 17.1 mg/L of hardness.
- MicroSiemens per centimeter ( $\mu\text{S/cm}$ ) – A measurement of a solution's ability to conduct electricity.
- Nephelometric Turbidity Units (NTU) – A measurement of the clarity of water. Turbidity in excess of 5 NTU is noticeable to the average person.
- PicoCuries per liter (pCi/L) – A measurement of radioactivity in water.

### PARTS PER MILLION:

1 second  
in 12 days

### PARTS PER BILLION:

1 second  
in 32 years

### PARTS PER TRILLION:

1 second  
in 32,000 years





### How to Read This Table

California American Water conducts extensive monitoring to ensure that your water meets all water quality standards. The results of our monitoring are reported in the following tables. While most monitoring was conducted in 2016, certain substances are monitored less than once per year because the levels do not change frequently. For help with interpreting this table, see the “Definition of Terms” section.

- 1 Starting with a **Substance**, read across.
- 2 **Year Sampled** is usually in 2016 or year prior.
- 3 **MCL** shows the highest level of substance (contaminant) allowed.
- 4 **MCLG** is the goal level for that substance (this may be lower than what is allowed).
- 5 **Average Amount Detected** represents the measured amount (less is better).
- 6 **Range** tells the highest and lowest amounts measured.
- 7 A **No** under **Violation** indicates government requirements were met.
- 8 **Major Sources in Drinking Water** tells where the substance usually originates.

Unregulated substances are measured, but maximum allowed contaminant levels have not been established by the government.

## Water Quality Results

### Regulated Substances (Measured on the Water Within the Distribution System or Leaving the Treatment Facilities)

Substance (Units)	Year Sampled	MCL	PHG (MCLG)	84% Baldwin Hills Wells			16% MWD - Weymouth			Violation	Major Sources in Drinking Water
				Average Amount Detected	Range High	Low	Average Amount Detected	Range High	Low		
Gross Alpha Particle Activity (pCi/L)	2012 & 2014	15	(0)	3.8	ND - 4.6		ND	ND - 4		No	Erosion of natural deposits
Gross Beta Particle Activity (pCi/L)	2014	50	(0)	NA	NA		5	4 - 6		No	Decay of natural and man-made deposits
Uranium (pCi/L)	2014 & 2016	20	0.43	6.67	5.0 - 9.0		3	2 - 3		No	Erosion of natural deposits
Aluminum (ppm)	2016	1	0.6	ND	ND		0.159	0.077 - 0.220		No	Erosion of natural deposits; Residue from some surface water treatment processes
Barium (ppb)	2016	1,000	2,000	105	100-120		144	144		No	Oil and metal refineries discharge; natural deposits erosion
Hexavalent Chromium* (ppb)	2016	10	0.02	0.96	0.28 - 1.3		NA	NA		No	Discharge from electroplating factories, leather tanneries, wood preservation, chemical synthesis, refractory production, and textile manufacturing facilities; erosion of natural deposits
Fluoride (ppm)	2016	2	1	0.44	0.34 - 0.6		0.7	0.6 - 10		No	Erosion of natural deposits; Water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
Nitrate as N (ppm)	2016	10	10	1.62	0.19 - 2.83		ND	ND		ND	Runoff and leaching from fertilizer use; Leaching from septic tanks and sewage; Erosion of natural deposits
Chloramines (ppm)	2016 (RAA)	MRDL = 4.0 (as Cl <sub>2</sub> )	MRDL = 4.0 (as Cl <sub>2</sub> )	1.21	0.75 - 2.11		2.4	0.9 - 3.1		No	Drinking water disinfectant added for treatment
Total Trihalomethanes (TTHM)(ppb)	2016 (LRAA)	80	NA	13.4	0.61 - 2.11		2.4	0.9 - 3.1		No	By-product of drinking water disinfection
Haloacetic Acids (ppb)	2016 (LRAA)	60	NA	4.5	ND - 10.7		8.8	6.4 - 15		No	By-product of drinking water disinfection
Trichloroethylene (TCE) (ppb)	2016	5	0.8	2.6	ND - 3.5		ND	ND		No	Discharge from metal degreasing sites and other factories



### Secondary Substances (Measured on the Water Leaving the Treatment Facility or Within the Distribution System)

Substance (Units)	Year Sampled	SMCL	PHG (MCLG)	84% Baldwin Hills Wells			16% MWD - Weymouth			Violation	Major Sources in Drinking Water
				Average Amount Detected	Range	Low-High	Average Amount Detected	Range	Low-High		
Aluminum (ppb)	2016	200	600	ND	ND		159	77 - 220		No	Erosion of natural deposits; residual from some surface water treatment processes
Chloride (ppm)	2016	500	NS	55.53	46 - 64.6		103	103		No	Runoff/leaching from natural deposits; seawater influence
Color (Color units)	2016	15	NS	0.26	ND - 5		1	1		No	Naturally-occurring organic materials
Iron (ppb)	2016	300	NS	9	26		ND	ND		No	Leaching from natural deposits; industrial wastes
Manganese (ppm)	2016	50	NS	17.23	ND - 28		ND	ND		No	Leaching from natural deposits
Odor (units)	2016	3	NS	1.41	ND - 8		2	2		No	Naturally-occurring organic materials
Specific Conductance (µmho/cm)	2016	1,600	NS	741	640-806		1035	1020 - 1050		No	Substances that form ions when in water; seawater influence
Sulfate (ppm)	2016	500	NS	93.13	86 - 113.9		258	256 - 259		No	Runoff/leaching from natural deposits; industrial wastes
Total Dissolved Solids (ppm)	2016	1,000	NS	460	430 - 480		655	650 - 659		No	Runoff/leaching from natural deposits

### Bacterial Results (from the Baldwin Hills Distribution System)

Substance (Units)	Year Sampled	MCL	PHG (MCLG)	Highest Percentage Detected	Violation	Major Sources in Drinking Water
Total Coliform Bacteria	2016	More than 5% of monthly samples are positive	0	0.51%	No	Naturally present in the environment

### Turbidity - A Measure of the Clarity of the Water (at the MWD - Weymouth Water Treatment Plant)

Substance (Units)	Year Sampled	MCL	PHG (MCLG)	Highest Single Measurement	Violation	Major Sources in Drinking Water
Turbidity (NTU)	2016	TT = 1 NTU	N/A	0.03	No	Soil runoff
		TT = 95% of samples ≤ 0.3 NTU		100%		

### Unregulated Substances (Measured on the Water Leaving the Treatment Facility or within the Distribution System)

Substance (Units)	Year Sampled	Notification Level (NL)	84% Baldwin Hills Wells			16% MWD - Weymouth		
			Results	Range		Results	Range	
				Low	High		Low	High
Boron (ppm)	2016	1,000	149	143	156	150	150	150
N-Nitrosodimethylamine (NDMA)(ppt)	2016	10	NA	NA	NA	ND	ND	5.1
Vanadium (ppb)	2016	50	1.3	ND	4	ND	ND	ND
Strontium (ppb)	2016	NS	633	600	700	ND	ND	ND

### Tap Water Samples: Lead and Copper Results (from the Baldwin Hills Distribution System)

Contaminant (CCR Units)	Year Sampled	MCL	PHG	Number of Samples	Amount Detected at the 90th Percentile	Homes Above Action Level	Violation	Major Sources in Drinking Water
Copper (ppm)	2016	1.3	0.3	31	4	1	No	Internal corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives
Lead (ppb)	2016	AL = 15	0.2	31	5	1	No	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits

### Additional Water Quality Parameters of Interest

This table shows the average levels of additional water quality parameters, many of which are often of interest to consumers. Values shown are averages of operating data for 2016. Values may vary from day to day. There are no health-based limits for these substances in drinking water.

Substance (Units)	Year Sampled	84 % Baldwin Hills Wells		16% MWD - Weymouth	
		Average Amount Detected	Range Low - High	Average Amount Detected	Range Low - High
Alkalinity as CaCO <sub>3</sub> (ppm)	2016	168	93 - 214	118	113 - 124
Calcium (ppm)	2016	73	30 - 90	77	75 - 79
Magnesium (ppm)	2016	17	ND - 21	26	25 - 27
pH	2016	7.9	7.9 - 8	8.1	8.1
Silica (ppm)	2016	25	24 - 26	NA	NA
Sodium (ppm)	2016	51	47.6 - 53	105	104 - 106
Total Hardness as CaCO <sub>3</sub> (ppm)	2016	280	260 - 300	300	293 - 306
Total Hardness as Grains Per Gallon (gpg)	2016	16.4	15 - 17	17.5	17.1 - 17.9

\*In July 2014, the California Department of Public Health (CDPH) established a MCL for hexavalent chromium in drinking water at 10 parts per billion (ppb) or ug/L. Also in July 2014, the California Department of Public Health (CDPH) moved under the State Water Resource Control Board (SWRCB or State Board) and became the Division of Drinking Water (DDW). F

page at: ([http://www.waterboards.ca.gov/drinking\\_water/certlic/drinkingwater/Chromium6.shtml](http://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/Chromium6.shtml))

For more information on what steps California American Water is taking in regard to hexavalent chromium, please visit our website at:

<http://www.amwater.com/caaw/Ensuring-Water-Quality/Chromium-6>.

ND- Not Detected

NA- Not Analyzed

NS- No Standard

## Definitions of Terms Used in This Report

**Action Level (AL):** The concentration of a contaminant, which, if exceeded, triggers treatment or other requirements, that a water system must follow.

**DDW:** Division of Drinking Water

**LRAA:** Locational Running Annual Average

**Maximum Contaminant Level (MCL):** The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology. Secondary MCLs (SMCL) are set to protect the odor, taste, and appearance of drinking water.

**Maximum Contaminant Level Goal (MCLG):** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

**Maximum Residual Disinfectant Level (MRDL):** The highest level of disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

**Maximum Residual Disinfectant Level Goal (MRDLG):** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

**MFL:** Million fibers per liter.

**micromhos per centimeter ( $\mu\text{mhos/cm}$ ):** A measure of electrical conductance.

**NA:** Not applicable

**ND:** Not detected

**Nephelometric Turbidity Units (NTU):** Measurement of the clarity, or turbidity, of the water.

**Notification Level (NL):** The concentration of a contaminant, which, if exceeded, requires notification to DDW and the consumer. Not an enforceable standard.

**pH:** A measurement of acidity, 7.0 being neutral.

**picocuries per liter (pCi/L):** Measurement of the natural rate of disintegration of radioactive contaminants in water (also beta particles).

**parts per billion (ppb):** One part substance per billion parts water, or micrograms per liter.

**parts per million (ppm):** One part substance per million parts water, or milligrams per liter.

**parts per trillion (ppt):** One part substance per trillion parts water, or nanograms per liter.

**Primary Drinking Water Standard (PDWS):** MCLs for contaminants that affect health along with their monitoring and reporting requirements and water treatment requirements.

**Public Health Goal (PHG):** The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California EPA.

**RAA:** Running Annual Average

**Secondary Maximum Contaminant Level (SMCL):** Secondary MCLs are set to protect the odor, taste, and appearance of drinking water

**SWRCB:** State Water Resources Control Board

**TON:** Threshold Odor Number

**Total Dissolved Solids (TDS):** An overall indicator of the amount of minerals in water.

**Treatment Technique (TT):** A required process intended to reduce the level of a contaminant in drinking water.

**Variances and Exemptions:** State or USEPA permission not to meet an MCL or utilize a treatment technique under certain conditions.

**%:** Percent



## How to Contact Us

If you have any questions about this report, your drinking water, or service, please call California American Water's Customer Service toll free at (888) 237-1333.

## Water Information Sources

### California American Water

[www.californiaamwater.com](http://www.californiaamwater.com)

### State Water Resources Control Board (State Board), Division of Drinking Water (DDW)

[www.waterboards.ca.gov/drinking\\_water/programs/index.shtml](http://www.waterboards.ca.gov/drinking_water/programs/index.shtml)

### United States Environmental Protection Agency (USEPA)

[www.epa.gov/safewater](http://www.epa.gov/safewater)

### Safe Drinking Water Hotline

(800) 426-4791

### Centers for Disease Control and Prevention

[www.cdc.gov](http://www.cdc.gov)

### Metropolitan Water District of Southern California

[www.mwdh2o.com](http://www.mwdh2o.com)

### West Basin Municipal Water District

[www.westbasin.org](http://www.westbasin.org)

### American Water Works Association

[www.awwa.org](http://www.awwa.org)

### Water Quality Association

[www.wqa.org](http://www.wqa.org)

### National Library of Medicine/National Institute of Health

[www.nlm.nih.gov/medlineplus/drinkingwater.html](http://www.nlm.nih.gov/medlineplus/drinkingwater.html)

This report contains important information about your drinking water. Translate it, or speak with someone who understands it at (888) 237-1333.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien al (888) 237-1333.

Ntawm no yog ib co lus qhia tseem ceeb heev txog koj cov dej seb huv npaum li cas. Yog tias koj xav tau kev pab txhais cov lus qhia no, thov hu rau pab ntawm (888) 237-1333.

這是關於您的水質的十分重要的資訊。如果您需要幫助翻譯此資訊請致電(888) 237-1333 與我們聯繫。

आपके पानी की गुणवत्ता के बारे में यह बहुत महत्वपूर्ण सूचना है। यदि इस सूचना के अनुवाद के लिए आपको सहायता की जरूरत हो, तो कृपया (888) 237-1333 पर हमें काल करें।

Это очень важная информация о качестве Вашей воды. Если Вам требуется перевод этой информации, позвоните нам по телефону (888) 237-1333.

Ito ay isang napakahalagang impormasyon tungkol sa kalidad ng iyong tubig. Kung iyang kailangan ng tulong sa pagsalin ng impormasyon na ito, mangyaring tumawag sa amin sa (888) 237-1333.

Đây là thông tin rất quan trọng về chất lượng nước của quý vị. Nếu quý vị cần thông dịch thông tin này, xin gọi chúng tôi theo số (888) 237-1333.