

LEAK FOUND BY COMPANY
California American Water Company
P.O. Box 578, Alton IL 62002

12/01/2015

Customer Name	Account Number
Customer Mailing Address 1	Premise Number
Customer Mailing Address 2	Service Address

Dear Customer:

On Monday, November 23, 2015, our serviceperson visited your home and located a leak in the water service line between the curb line and your house. This water service line is part of your household plumbing and must be maintained by the homeowner.

Leaks of any kind contribute to excess consumption and high bills. To avoid high bills and possible damage, it would be in your best interest to have this leak repaired within 10 days of the date of this letter. Water is a valuable resource that should not be wasted.

Please call our customer service representatives at 1-888-237-1333 during California American Water's business hours to notify us if any additional time would be needed to make repairs or if repairs have been completed. Thank you.

Sincerely,

Customer Service

(TO BE INSERTED BY UTILITY)
ADVICE LETTER NO. 1173

ISSUED BY
J. T. LINAM
NAME

(TO BE INSERTED BY C.P.U.C.)
DATE FILED 7-27-2017

DECISION NO.

DIRECTOR - Rates & Regulatory
TITLE

EFFECTIVE 1-1-2018
RESOLUTION