

NOTICE OF UNPAID BALANCE TO COLLECTION AGENCY

California-American Water Company

P.O. Box 578, Alton IL 62002
1-800-794-7350

05/13/2002

Dear Customer:

According to our records you have an unpaid balance of \$250.00. This amount is for service at that you take action on the unpaid balance now.

It is important

If you do not take action by Saturday, May 25, 2002 we will be forced to send the unpaid balance to a collection agency or a magistrate. If you sent the payment, please disregard this notice. Otherwise, please pay \$250.00 or contact our office now at 1-800-794-7350 so we can resolve this matter.

Thank you for your prompt attention to this matter. We value you as a customer. We do not want to be forced to take further action.

Sincerely,

Customer Service

(TO BE INSERTED BY UTILITY)

ADVICE LETTER NO. 566

ISSUED BY

D. P. STEPHENSON

NAME

(TO BE INSERTED BY C.P.U.C.)

DATE FILED JUN 18 2002

EFFECTIVE JUL 22 2002

DECISION NO. _____

DIRECTOR - RATES & REVENUES

TITLE

RESOLUTION NO. _____