

PAYMENT ARRANGEMENT CONFIRMATION

California-American Water Company

P.O. Box 578, Alton IL 62002
 1-800-794-7350

05/13/2002

Dear Customer:

This is to confirm our agreement of Sunday, May 5, 2002. We arranged for 1 payments totaling \$150.00:

| <u>Due Date</u> | <u>Payment Amount</u> | <u>Due Date</u> | <u>Payment Amount</u> | <u>Due Date</u> | <u>Payment Amount</u> |
|-----------------|-----------------------|-----------------|-----------------------|-----------------|-----------------------|
| 06/05/2002 | \$150.00 | | | | |
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Note, your scheduled payments must also include any current charges that are issued each month.

This payment arrangement is firm. All amounts due (both current and your payment plan) must be received in a timely manner. If payment is not received as scheduled your water service may be discontinued. If water service is discontinued, a reconnection fee of \$25.00 will be required, in addition to the full outstanding balance, to restore water service during normal working hours. If your financial circumstances change due to conditions beyond your control and you cannot keep the agreement, please contact Customer Service, to arrange for a new agreement.

If you have any questions, please call our customer service representatives at 1-800-794-7350. Thank you for your cooperation.

Sincerely,

Customer Service

(TO BE INSERTED BY UTILITY)
 ADVICE LETTER NO. 566

ISSUED BY
D. P. STEPHENSON
NAME

 DIRECTOR - RATES & REVENUES
TITLE

(TO BE INSERTED BY C.P.U.C.)
 DATE FILED JUN 18 2002
 EFFECTIVE JUL 22 2002
 RESOLUTION NO. _____

DECISION NO. _____