

WATER USAGE – NO CUSTOMER
California American Water Company
P.O. Box 578, Alton IL 62002

IMPORTANT NOTICE

12/01/2015

(T,D)

Customer Name	Account Number
Customer Mailing Address 1	Premise Number
Customer Mailing Address 2	Service Address

(T)

(T)

Dear Occupant:

California American Water provides water service to the property at (Service Address).

(T)

During a routine inspection, we noticed there is water usage at the property even though the company has no customer of record for the account.

We are proud to deliver quality water service at a great value to our customers. Therefore, it is imperative that we know who is responsible for the water charges at this property. Please immediately contact our customer service center at 1-888-237-1333 to apply for water service.

(T)

Our representatives are available to assist you with setting up an account and scheduling an initial meter reading.

Please contact us to resolve this matter by 12/11/2015. If an account for this address is not established by this date, we will start the process of discontinuation of water service for this property. Thank you for your prompt attention to this matter.

(T)

Sincerely,

Customer Service

(TO BE INSERTED BY UTILITY)

ADVICE LETTER NO. 1092

ISSUED BY

D. P. STEPHENSON

NAME

(TO BE INSERTED BY C.P.U.C.)

DATE FILED 11-5-2015

EFFECTIVE 12-7-2015

DECISION NO. _____

DIRECTOR – Rates & Regulatory

TITLE

RESOLUTION _____