Rule No. 14

CONTINUITY OF SERVICE

A. Emergency Interruptions

The utility will make all reasonable efforts to prevent interruptions to service and when such interruptions occur will endeavor to reestablish service with the shortest possible delay consistent with the safety to its customers and the general public.

B. Scheduled Interruptions

Whenever the utility finds it necessary to schedule an interruption to its services it will, where feasible, notify all customers to be affected by the interruption, stating the approximate time and anticipated duration of the interruption. Scheduled interruptions will be made at such hours as will provide least inconvenience to the customers consistent with reasonable utility operations.