



Step 2 Rate Adjustment & TCJA Credit BILL MESSAGE for AREA 1 RATE GROUP *(all customers except Winchester & Mooresville)*

General rates for Indiana American Water customers were adjusted effective May 1, 2020 as a result of an order issued by the Indiana Utility Regulatory Commission on June 26, 2019. This increase in water rates is the second of a two-step increase approved as part of the company's rate request filed in September 2018 (cause # 45142). A typical residential customer using 4,000 gallons a month will see an additional increase of \$2.22 per month, or 6.3 percent, in their bill.

The rate change will also include a one-time adjustment to customers reflecting the amount collected in revenues after the Tax Cuts and Jobs Act (TCJA) of 2017. The adjustment will be spread out over a twelve-month period as a detailed credit to any amounts due each month.

A full set of water rates can be found online at <https://amwater.com/inaw/customer-service-billing/your-water-rates>

Step 2 Rate Adjustment & TCJA Credit BILL MESSAGE for MOORESVILLE

General rates for Indiana American Water customers were adjusted effective May 1, 2020 as a result of an order issued by the Indiana Utility Regulatory Commission on June 26, 2019. This increase in water rates is the second of a two-step increase approved as part of the company's rate request filed in September 2018 (cause # 45142). A typical residential customer using 4,000 gallons a month will see an additional increase of \$2.11 per month, or 6.8 percent, in their bill.

The rate change will also include a one-time adjustment to customers reflecting the amount collected in revenues after the Tax Cuts and Jobs Act (TCJA) of 2017. The adjustment will be spread out over a twelve-month period as a detailed credit to any amounts due each month.

A full set of water rates can be found online at <https://amwater.com/inaw/customer-service-billing/your-water-rates>

Step 2 Rate Adjustment & TCJA Credit BILL MESSAGE for WINCHESTER

General rates for Indiana American Water customers were adjusted effective May 1, 2020 as a result of an order issued by the Indiana Utility Regulatory Commission on June 26, 2019. This increase in water rates is the second of a two-step increase approved as part of the company's rate request filed in September 2018 (cause # 45142). A typical residential customer using 4,000 gallons a month will see an additional increase of \$1.87 per month, or 6 percent, in their bill.

The rate change will also include a one-time adjustment to customers reflecting the amount collected in revenues after the Tax Cuts and Job Acts (TCJA) of 2017. The adjustment will be spread out over a twelve-month period as a detailed credit to any amounts due each month.

A full set of water rates can be found online at <https://amwater.com/inaw/customer-service-billing/your-water-rates>