

KENTUCKY-AMERICAN WATER COMPANY

2300 RICHMOND ROAD, LEXINGTON, KENTUCKY 40502

<http://www.amwater.com/kyaw/>

**RATES, TERMS, AND CONDITIONS FOR SEWER SERVICE IN KENTUCKY
COUNTIES OF**

BOURBON, CLARK, FRANKLIN AND OWEN

FILED WITH THE PUBLIC SERVICE COMMISSION OF KENTUCKY

ISSUED: December 21, 2018
EFFECTIVE: February 1, 2019
ISSUED BY: /s/ Nick O. Rowe
Nick O. Rowe
President
2300 Richmond Road, Lexington, KY 40502

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Gwen R. Pinson
Executive Director



EFFECTIVE

2/1/2019

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

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23.1

(N) Indicates new rate or requirement

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(T) Indicates text change

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TERRITORY TO WHICH RULES, REGULATIONS AND SERVICE CLASSIFICATIONS APPLY:

The Rules and Regulations and Service Classifications contained in this tariff apply in the service territory of Kentucky-American Water Company.

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DEFINITIONS

1. DEFINITIONS APPLICABLE TO RULES AND REGULATIONS

- (a) “Customer” shall mean any person, firm, corporation or municipality that discharges to the Kentucky-American Water Company sewer system pursuant to these Rules and Regulations.
- (b) “Company” shall mean the Kentucky-American Water Company acting through its officers, managers, or other duly authorized employees or agents.
- (c) “Customer’s service line” is the service lateral from the main collection line to the Premises served.
- (d) “Commission” shall mean the Kentucky Public Service Commission.
- (e) “Premises” as contemplated in these Rules, mean and include:
 - (1) A building under one roof and occupied as one business or residence; or
 - (2) A combination of buildings owned or leased by one party in one common enclosure or a single tract of land not crossed by public streets, roads, or ways, and occupied by one family or business; or
 - (3) a building owned or leased by one party, having two or more apartments, offices, or suites of offices, and using one or more halls and entrances in common; or
 - (4) a double house having a solid vertical partition wall or a building erected as a single family residence served through one street service connection and subsequently converted into apartments or offices or a combination of such, and where separate water supply plumbing would not be practicable; or
 - (5) each residential or business single occupancy unit, served through one street service connection in a building which is not a Premise otherwise defined in these Rules.

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2. RULES AND REGULATIONS GOVERNING RENDERING OF SERVICE

- (a) The Rules and Regulations in their entirety as hereinafter set forth or as they may hereafter be altered or amended in a regular and legal manner shall govern the rendering of sewer service and every customer upon signing of an application for sewer service or upon the taking of sewer service will be bound thereby.
- (b) All billing for service will be rendered on water usage as measured by a water meter. Residential, commercial, industrial and municipal service is only regularly available for single Premises as "Premises" is defined in these Rules. Under special circumstances when the interests of other customers would not be jeopardized or prejudiced, the Company's President or a Vice President may, by writing, authorize service at regular rates to governmental or political corporations, districts, or authorities not qualifying as "Premises" under these rules.

3. APPLICATIONS FOR SEWER SERVICE

- (a) All persons, firms or corporations desiring sewer service, must make written application at the office of the Company on printed forms provided therefore, setting forth in said application all purposes for which sewer can be used upon their Premises.
- (b) Any change in the identity of the contracting Customer at a Premise will require a new application and the Company may after reasonable notice, discontinue the water supply until such new application has been made and accepted, but the former applicant or customer of sewer shall remain liable for sewer services furnished to said Premises until he has given notice in writing to the Company to discontinue the supply. It is the Customer's responsibility to notify the Company if the identity of the person responsible for paying for service changes.

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3. APPLICATIONS FOR SEWER SERVICE (Con't.)

(c) Existing Street Service Connection

When any person, firm, or corporation, not currently taking sewer service from the Company applies for sewer service, the application shall be in writing on forms supplied by the Company. When such application is accepted by the Company, it shall constitute a contract between the applicant and the Company for service at the Premises named in the application and at any other Premises at which the named applicant may be securing service unless a separate application for service to such other Premises shall have been accepted by the Company.

(d) A Customer who has made application for sewer service to a Premise shall be held liable for all sewer service furnished to such Premises until such time as the Customer properly notifies the Company to discontinue the service for his account.

(e) No charge will be made for activating the sewer to new Customers during regular working hours. Services activated at the request of the Customer after regular working hours or on Saturdays, Sundays, and holidays, however, will be billed at actual cost.

(f) No person or persons, corporation or partnership receiving sewer service from the Company will be permitted to use sewer for any other purpose than that for which they shall have contracted to pay as shown by their application. No Customer shall extend sewer lines to others beyond Premises served without written Company consent. An accepted application for sewer service to any Premises shall constitute a license to the applicant to take and receive sewer services for said Premises but only for the uses specified in such application and the supply shall not be used except for the Premises specified in the application

4. DISCONTINUANCE OF SERVICE

(a) Sewer service will be discontinued to any Premises due to temporary vacancy upon written request of the Customer, without in any way affecting the agreement in force, and upon payment of all charges due as provided for in the Rates, Rules and Regulations of the Company

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4. DISCONTINUANCE OF SERVICE (Con't.)

- (b) The Company will not discontinue service of any Customer for violation of any rule or regulation of the Company or for non-payment of bills, except on written notice of at least ten (10) days mailed to such Customer at his address as shown upon the Company's records, or personally delivered to him or an adult member of his household, advising the Customer in what particular rule has been violated for which water service will be discontinued if the violation is permitted to continue, provided, however, discontinuance of service shall be effected not less than twenty (20) days after the mailing date of the original bill unless, prior to discontinuance, a residential customer presents to the Company a written certificate, signed by a physician, registered nurse or public health officer, that such discontinuance will aggravate an existing illness or infirmity on the affected Premises, in which case discontinuance may not be effected until the effected resident can make other living arrangements or until not less than ten (10) days elapse from the date of the Company's notification without further notice. Subject to the foregoing provisions, water service at the same Premises may be discontinued by the Company for any of the following reasons:
- (1) For failure to protect from injury or damage the sewer lines and appurtenances, or for failure to protect and maintain the Customer service line or fixtures on the property of the Customer, in a condition satisfactory to the Company.
 - (2) For non-payment of any account for sewer service supplied, for sewer service, or for service maintenance, or for any other fee or charge accruing under these Rates, Rules and Regulations.
 - (3) For violation of any other rule or regulation of the Company or state and municipal rules and regulations applying to the Company's sewer service.
- (c) In cases where plumbing has been installed prior to adoption of and not in accordance with these Rules and Regulations, and sewer service is being rendered through a single Customer service line to supply two or more Premises, the Company may enforce compliance with these rules by shutting off water service except that such action will not be taken until the Customers have been given a reasonable notice and opportunity to attach his or her pipes to a separately controlled Customer service line.
- (d) Discontinuing the supply of water to a Premises for any such reason shall not prevent the Company from pursuing any lawful remedy by action at law or otherwise for the collection of moneys due from the Customer.
- (e) The Franklin County Health Department will be notified for any physical disconnection of the service line to a Ridgewood Subdivision customer.

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5. RENEWAL OF SERVICE AFTER DISCONTINUANCE

- (a) When water service to a Premise has been terminated for any reason, it will be renewed only after the conditions, circumstances or practices which caused the water service to be discontinued are corrected to the satisfaction of the Company, and upon payment of all charges due and payable by the Customer in accordance with the Rates, Rules and Regulations.

6. INSTALLATION OF LINES

- (a) The Company reserves the right to determine the size of each connection to its mains, and the service installed therefrom.
- (b) The Customer shall install and maintain the service lateral from main collection line to Premises served (Customer service line). It shall be constructed of materials approved by the sewer utility and installed per utility specification, installed and maintained by the Customer at their own expense and risk. For Owenton customers only, the Company will be responsible for maintaining the service lateral within the public right-of-way per Owenton City Ordinance. Customer service lines must comply with Division of Water requirements and regulations for separation of potable water and wastewater lines.
- (c) The Customer's service lateral and all connections and fixtures attached thereto (Customer service line) shall be subject to the inspection of the Company before the water will be turned on, and all Premises receiving sewer service, including any and all fixtures within the said Premises, shall at all reasonable hours be subject to inspection by any duly authorized employees of the Company.
- (d) The Customer service line shall be laid to gravity flow if possible, or forced lateral into the sewer and shall be placed on firm and continuous earth so as to give unyielding and permanent support, shall not be laid in driveways, nor pass through Premises other than that to be supplied unless permitted by the Company and access is provided via easement, and shall be installed in a trench at least two feet in a horizontal direction from any other trench laid gas pipe, water pipe, or other facilities, public or private.
- (e) Where a street service connection is already laid to the curb line, the Customer shall connect with the service connection as laid.

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6. INSTALLATION OF LINES (Con't.)

- (f) Each Premise shall be supplied through an independent Customer service line. Customer service lines installed and owned by the property owner must be kept and maintained in good condition.
- (g) The Company shall in no event be liable for any damage done or inconvenience caused by reason of any break, leak or defect in, or by sewage escaping from Customer service lines or fixtures on the Premises of the owner or Customer.
- (h) When necessary to move or relocate facilities, the cost will be paid by the party or parties requesting such relocation.
- (i) If any customer, his employee, or agent, or any contractor at the direction of a customer, breaks a sewer collection line owned and maintained by the Company, the customer shall pay all the actual costs of repairing or replacing the line and restoring it to its original condition.
- (j) The Company will not accept for treatment or disposal any material except sewage as defined by 807 KAR 5:071, Section 2 (7).

7. PLUMBING WORK MUST BE INSPECTED BY COMPANY

- (a) All plumbing work done in connection with Customer service line fixtures connected with the Company's mains shall be submitted for the inspection of the Company before such underground work is covered up. Whenever the Company determines that a job of plumbing is obviously defective, although not in direct violation of these Rules and Regulations, the Company may insist upon its being corrected before the sewer service is accepted.


8. METERS, MONITORING OF USAGE, AND BILL ADJUSTMENT

- (a) All billing for sewer service will be rendered on water usage as measured by a water meter. The terms and conditions for water meters, monitoring of usage, and adjustment of bills are found in the Company's water tariff on file with the Kentucky Public Service Commission.

9. TERMS AND CONDITIONS OF BILLING AND OF PAYMENT

- (a) Bills for sewer service will be rendered for monthly periods, and ending at such dates as may be determined by the Company.

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9. TERMS AND CONDITIONS OF BILLING AND OF PAYMENT (Con't.)

- (b) Special charges, which are charges other than the rates for sewer service, shall be payable upon demand.
- (c) All bills for sewer service are due and payable at the office of the Company or at a designated branch collecting agency. Failure to pay will render the Customer subject to discontinuance of water service and subject to charge for disconnecting and reconnecting water service. If any bill for service is not paid within ten days following the submission thereof, the water service may be discontinued in accordance with Rule 4, Discontinuance of Service.
- (d) Customers are responsible for furnishing the Company with their correct addresses. Failure to receive bills will not be considered an excuse for non-payment nor permit an extension of the date when the account would be considered delinquent.
- (e) All bills will be sent to the address entered in the application unless the Company is notified in writing by the Customer of any change of address.
- (f) The Company will not be bound by bills rendered under mistake of fact as to the quantity of service rendered.
- (g) The use of water by the same Customer in different Premises or localities will not be combined.
- (h) If for any reason service is discontinued before the expiration of one (1) month from commencement of service, a bill for at least the minimum charge for one (1) month will be rendered.

10. OWNERSHIP OF PROPERTY

- (a) All pipe, fittings, and equipment, between the Company's collecting mains and the Customer's Premise shall at all times be and remain the property of the Customer (Customer service line).

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(T) 11.
↓

SAMPLE BILL



WE KEEP LIFE FLOWING™

Service Address:
JOHN Q CUSTOMER
1234 ANYWHERE ST UNIT 1234
CITY, ST ZIP CODE



THANK YOU FOR BEING OUR CUSTOMER.

Important Account Messages

- Want to get to know us better? Visit www.kentuckyamwater.com to learn more about the services we provide.
- Did you know contacting us on a Monday or the day following a holiday will result in longer wait times? Consider contacting us on a different day of the week for a quicker response.

For more information, visit www.kentuckyamwater.com

Monthly Statement

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Account No. 1012-210001234567

Total Amount Due: **\$XX.XX**
Payment Due By: **July 6, 2018**

Billing Date: June 20, 2018
Service Period: May 18 to Jun 19 (33 Days)
Total Gallons: Y,YYY

Account Summary — See page 3 for Account Detail

Prior Billing:	\$XX.XX
Payments - Thank You!	= \$XX.XX
Balance Forward:	= \$XX.XX
Service Related Charges:	+ \$XX.XX
Taxes:	+ \$XX.XX
Total Amount Due:	= \$XX.XX



View your account information or pay your bill
anytime at: amwater.com/MyAccount



Pay by Phone: Pay anytime at 1-855-748-6066
*A convenience fee may apply



Customer Service: 1-800-678-6301
M-F 7:00am to 7:00pm - Emergencies 24/7

Please see return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records.

TRAT-S-000001000002 PC0180 ETM1C001 1 34 6 /



WE KEEP LIFE FLOWING™

PO Box 790247
St Louis, MO 63179-0247

Service to: 1234 ANYWHERE ST
CITY, ST ZIP CODE



8001 1 AS 0-301 00001008001000002 0347 2 PC0180
JOHN Q CUSTOMER
1234 ANYWHERE ST
UNIT 1234
CITY ST 00000-0000

Account No. 1012-210001234567

Total Amount Due: **\$XX.XX**
Payment Due By: **July 6, 2018**

If paying after 7/6/18, pay this amount: \$XX.XX

Amount
Enclosed \$

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247

0001012210001234 567000000000000000014

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(T) 11.
↓

SAMPLE BILL

Messages from Kentucky American Water

* If you would like a copy of our tariff please visit www.kentuckiamwater.com, call 1-800-678-6301, or visit our customer lobby at 2300 Richmond Road in Lexington anytime between 8 a.m. and 4:30 p.m., Monday through Friday.

Page 2 of 3



CUSTOMER SERVICE
1-800-678-6301

HOURS: M-F, 7am-7pm • Emergencies: 24/7
TTY/TDD FOR THE HEARING IMPAIRED:
711 (and then reference Customer Service
number listed above)

SERVICES

Go Paperless: Save time. Save money. Sign up for Paperless Billing and Auto Pay on My Account at amwater.com/myaccount. Not registered? Log in and be sure to have your account number handy.

Water Quality: We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit kentuckiamwater.com. Under Water Quality, select Water Quality Reports.

H2O Help To Others: This program helps low-income customers who qualify with their water bills. For more information, visit kentuckiamwater.com. Under Customer Service & Billing, select Low Income Program.

EXPLANATION OF OTHER TERMS

Payment by Check: Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.

Estimated Bill: This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.

Disputes: If you have questions or complaints about your bill, please call us at 1-800-678-6301 before the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks and use water wisely, visit us online. You'll find helpful tools under the Water Information menu. Every drop counts!

Rates: A detailed listing of charges that make up your bill is available upon request by contacting Customer Service or visiting us online at kentuckiamwater.com. Under Customer Service & Billing, select Your Water Rates.

Correspondence: Please send written correspondence to PO Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

H2O HELP TO OTHERS PROGRAM - lend a hand to customers in need

- ☐ I'm adding a one time contribution of \$_____ with my payment.
☐ I'd like to add a recurring contribution to each bill of \$_____. I understand this amount will be added to each bill.

Address Change(s)

Name _____
Address _____
City _____
State _____ Zip Code _____
Phone Number _____
E-mail Address _____

Other ways to pay your bill

☒ **Auto Pay**
Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!

☐ **Online**
With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit amwater.com/MyAccount or pay without registration at www.amwater.com/billpay (fee may apply).

☐ **In Person**
We have agreements with several authorized payment locations in our service area. Visit our website to find one near you.



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KENTUCKY-AMERICAN WATER COMPANY
Sewer service in Bourbon, Clark, Franklin and Owen Counties

P.S.C. Ky. No. 3
Original Sheet No. 13

(T) 11.

SAMPLE BILL



Page 3 of 3
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Meter Reading and Usage Summary

Meter No.	Register Type	Size	From Date	To Date	Previous Read	Current Read	Meter Units*	Billing Units**	Water Used in Gallons
0123456789	Single	5/8"	05/16/2018	06/19/2018	YYY (A)	YYY (A)	Y	YY.YY	Y.YYY

A = Actual E = Estimate

*1 Meter unit = 100 cubic feet or 748 gallons of water

**1 Billing Unit = 100 gallons of water

Billed Usage History (graph shown in 100 gallons)

- Y.YYY gallons = usage for this period
- Y.YYY gallons = usage for same period last year



Next Scheduled Read Date: on or about Jul 19, 2018
Account Type: Residential

Average
daily use for
this period is:

YY
gallons

Account Detail

Service to: 1234 ANYWHERE STREET, CITY, STATE, ZIP CODE

Prior Billing	XX.XX
Balance from last bill	XX.XX
Payments	-XX.XX
Payments as of Jun 5. Thank you!	-XX.XX
Balance Forward	XX.XX
Service Related Charges - 05/18/18 to 06/19/18	
Water Service	XX.XX
Water Service Charge (YY.YY x \$X.XXX)	XX.XX
Water Usage Charge (YY.YY x \$X.XXX)	XX.XX
Wastewater Service	XX.XX
Wastewater Base Service Charge	XX.XX
Wastewater Usage Charge (YY.YY x \$X.XX)	X.XX
Other Charges	XX.XX
KRA Withdrawal Fee (YY.YY x \$X.XXX)	X.XX
Total Service Related Charges	XX.XX
Taxes	XX.XX
School District Tax (\$XX.XX x Z.ZZZ%)	X.XX
Total Current Period Charges	XX.XX

Total Amount Due ➡ **\$XX.XX**

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- Pass Through Charges:** Charges in this section, when applicable, are separated from other service related charges to provide visibility into what portion of your bill is being remitted to other entities. Payment received for these charges does not remain with American Water. While we may bill and collect for them, the payments received are passed along to other companies and agencies.
- Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

For more information about your charges and rates, please visit:
<https://amwater.com/kywa/rates>

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12. LIABILITY OF THE COMPANY

- (a) The Company shall not in any way or under any circumstances be held liable or responsible to any person or persons for any loss or damage resulting from the sewer service, due to any cause whatsoever. The Company will undertake to use reasonable care and diligence in order to prevent and avoid interruptions and fluctuations in the service, but it cannot and does not guarantee that such will not occur.
- (b) The Company will make every effort to maintain the sewer collection system that is required for reasonable service, but it does not guarantee to furnish service at all times.
- (c) The Company shall not be responsible for accidents or damages resulting from the discontinuance of service, nor by reason of the breaking of any main, sewer pipe, fixture or appliance whether owned by the company or Customer, and no person shall be entitled to damages nor have any portion of a payment refunded for any interruption of service. The Company will exercise every care in this matter, and in the event of the necessity of turning off water, every reasonable effort will be made to notify the Customer.
- (d) The Company shall not be considered in any manner an insurer of property or persons. The Company agrees to furnish such sewer service as shall then be available and not other or greater, and it shall be free and exempt from any and all claims for damages on account of any injury to property or persons for any other cause whatsoever.

13. GENERAL

- (a) No person shall connect or disconnect to the sewer main without the consent of the Company. Penalties provided by law for any such action will be rigidly enforced.
- (b) No employee or agent of the Company shall have the right or authority to bind it by any promise, agreement or representation contrary to the letter or intent of these Rules and Regulations.
- (c) Any complaint against the service or employees of the Company should be made at the office of the Company and preferably in writing. The customer shall give immediate notice to the Company of any irregularities or unsatisfactory service and of any defects known to the Customer.

ISSUED: September 12, 2018
EFFECTIVE: October 12, 2018
ISSUED BY: /s/ Nick O. Rowe
Nick O. Rowe
President
2300 Richmond Road, Lexington, KY 40502

KENTUCKY
PUBLIC SERVICE COMMISSION

Gwen R. Pinson
Executive Director



EFFECTIVE

10/12/2018

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

14. APPROVAL OF RULES AND REGULATIONS

- (a) All Rules and Regulations of the Company are subject to the approval of the Public Service Commission of the State of Kentucky, or its successor, and if any part thereof should be adjudged to be in violation of any rule or order made by the Commission, then that particular part shall be ineffective but without in any way affecting the other portions thereof.

ISSUED: September 12, 2018
EFFECTIVE: October 12, 2018
ISSUED BY: /s/ Nick O. Rowe
Nick O. Rowe
President
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KENTUCKY
PUBLIC SERVICE COMMISSION

Gwen R. Pinson
Executive Director



EFFECTIVE

10/12/2018

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

CLASSIFICATION OF SERVICE – ROCKWELL VILLAGE

Applicable

Applicable to all customers in Rockwell Village Subdivision and the adjoining Industrial Park in western Clark County, Kentucky.

Availability of Service

Available for Residential, Commercial, Industrial, Municipal and All Other Public Authority metered Service, provided that the connection of any additional customer does not exceed the capacity of the plant.

Monthly Rates

For service rendered from July 2, 2015 to July 1, 2016:

First 12,000 gallons (Minimum Bill)	\$23.48
Over 12,000 gallons (per 100 gallons)	\$0.1956

For service rendered from July 2, 2016 to July 1, 2017:

First 12,000 gallons (Minimum Bill)	\$26.57
Over 12,000 gallons (per 100 gallons)	\$0.2213

For service rendered from July 2, 2017 to July 1, 2018:

First 12,000 gallons (Minimum Bill)	\$30.06
Over 12,000 gallons (per 100 gallons)	\$0.2504

For service rendered from July 2, 2018 to August 31, 2018:

First 12,000 gallons (Minimum Bill)	\$34.00
Over 12,000 gallons (per 100 gallons)	\$0.2830

For service rendered on and after September 1, 2018:

First 12,000 gallons (Minimum Bill)	\$32.67
Over 12,000 gallons (per 100 gallons)	\$0.2720

ISSUED: September 12, 2018
EFFECTIVE: October 12, 2018

ISSUED BY: /s/ Nick O. Rowe
Nick O. Rowe
President
2300 Richmond Road, Lexington, KY 40502

*Issued by authority of an Order of the Public Service Commission
in Case No. 2018-00042 dated August 30, 2018.*

KENTUCKY
PUBLIC SERVICE COMMISSION

Gwen R. Pinson
Executive Director



EFFECTIVE

10/12/2018

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

CLASSIFICATION OF SERVICE – OWENTON

Applicable

Applicable to all customers in the City of Owenton

Availability of Service

Available for Residential, Commercial, Industrial, Municipal and All Other Public Authority service.

Monthly Rates

For service rendered from July 2, 2015 to July 1, 2016:

Within the City Limits

	Per 1,000 gallons		Per 100 gallons
First 2,000 gallons	\$19.54 minimum bill	First 20 100 gallons	\$19.54 minimum bill
Next 1,000 gallons	8.87 per 1,000 gallons	Next 10 100 gallons	0.887 per 100 gallons
Next 2,000 gallons	6.98 per 1,000 gallons	Next 20 100 gallons	0.698 per 100 gallons
Next 5,000 gallons	6.33 per 1,000 gallons	Next 50 100 gallons	0.633 per 100 gallons
Next 10,000 gallons	5.66 per 1,000 gallons	Next 100 100 gallons	0.566 per 100 gallons
Next 20,000 gallons	4.99 per 1,000 gallons	Next 200 100 gallons	0.499 per 100 gallons
All over 40,000 gallons	4.75 per 1,000 gallons	All over 400 100 gallons	0.475 per 100 gallons

Outside the City Limits

First 2,000 gallons	\$24.18 minimum bill	First 20 100 gallons	\$24.18 minimum bill
Next 1,000 gallons	10.98 per 1,000 gallons	Next 10 100 gallons	1.098 per 100 gallons
Next 2,000 gallons	8.65 per 1,000 gallons	Next 20 100 gallons	0.865 per 100 gallons
Next 5,000 gallons	7.82 per 1,000 gallons	Next 50 100 gallons	0.782 per 100 gallons
Next 10,000 gallons	6.99 per 1,000 gallons	Next 100 100 gallons	0.699 per 100 gallons
Next 20,000 gallons	6.17 per 1,000 gallons	Next 200 100 gallons	0.617 per 100 gallons
All over 40,000 gallons	5.88 per 1,000 gallons	All over 400 100 gallons	0.588 per 100 gallons

ISSUED: September 12, 2018

EFFECTIVE: October 12, 2018

ISSUED BY: /s/ Nick O. Rowe
Nick O. Rowe
President
2300 Richmond Road, Lexington, KY 40502

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Gwen R. Pinson
Executive Director



EFFECTIVE

10/12/2018

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

For service rendered from July 2, 2016 to July 1, 2017:

Within the City Limits

	Per 1,000 gallons		Per 100 gallons
First 2,000 gallons	\$22.11 minimum bill	First 20 100 gallons	\$22.11 minimum bill
Next 1,000 gallons	10.04 per 1,000 gallons	Next 10 100 gallons	1.004 per 100 gallons
Next 2,000 gallons	7.90 per 1,000 gallons	Next 20 100 gallons	0.790 per 100 gallons
Next 5,000 gallons	7.16 per 1,000 gallons	Next 50 100 gallons	0.716 per 100 gallons
Next 10,000 gallons	6.40 per 1,000 gallons	Next 100 100 gallons	0.640 per 100 gallons
Next 20,000 gallons	5.65 per 1,000 gallons	Next 200 100 gallons	0.565 per 100 gallons
All over 40,000 gallons	5.37 per 1,000 gallons	All over 400 100 gallons	0.537 per 100 gallons

Outside the City Limits

First 2,000 gallons	\$24.18 minimum bill	First 20 100 gallons	\$24.18 minimum bill
Next 1,000 gallons	10.98 per 1,000 gallons	Next 10 100 gallons	1.098 per 100 gallons
Next 2,000 gallons	8.65 per 1,000 gallons	Next 20 100 gallons	0.865 per 100 gallons
Next 5,000 gallons	7.82 per 1,000 gallons	Next 50 100 gallons	0.782 per 100 gallons
Next 10,000 gallons	6.99 per 1,000 gallons	Next 100 100 gallons	0.699 per 100 gallons
Next 20,000 gallons	6.17 per 1,000 gallons	Next 200 100 gallons	0.617 per 100 gallons
All over 40,000 gallons	5.88 per 1,000 gallons	All over 400 100 gallons	0.588 per 100 gallons

For service rendered from July 2, 2017 to July 1, 2018:

Within and Outside the City Limits

	Per 1,000 gallons		Per 100 gallons
First 2,000 gallons	\$25.02 minimum bill	First 20 100 gallons	\$25.02 minimum bill
Next 1,000 gallons	11.36 per 1,000 gallons	Next 10 100 gallons	1.136 per 100 gallons
Next 2,000 gallons	8.94 per 1,000 gallons	Next 20 100 gallons	0.894 per 100 gallons
Next 5,000 gallons	8.10 per 1,000 gallons	Next 50 100 gallons	0.810 per 100 gallons
Next 10,000 gallons	7.24 per 1,000 gallons	Next 100 100 gallons	0.724 per 100 gallons
Next 20,000 gallons	6.39 per 1,000 gallons	Next 200 100 gallons	0.639 per 100 gallons
All over 40,000 gallons	6.08 per 1,000 gallons	All over 400 100 gallons	0.608 per 100 gallons

ISSUED: September 12, 2018

EFFECTIVE: October 12, 2018

ISSUED BY: /s/ Nick O. Rowe
Nick O. Rowe
President
2300 Richmond Road, Lexington, KY 40502

KENTUCKY
PUBLIC SERVICE COMMISSION

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PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

For service rendered from July 2, 2018 to August 31, 2018:
Within and Outside the City Limits

	Per 1,000 gallons		Per 100 gallons
First 2,000 gallons	\$28.29 minimum bill	First 20 100 gallons	\$28.29 minimum bill
Next 1,000 gallons	12.85 per 1,000 gallons	Next 10 100 gallons	1.285 per 100 gallons
Next 2,000 gallons	10.11 per 1,000 gallons	Next 20 100 gallons	1.011 per 100 gallons
Next 5,000 gallons	9.16 per 1,000 gallons	Next 50 100 gallons	0.916 per 100 gallons
Next 10,000 gallons	8.19 per 1,000 gallons	Next 100 100 gallons	0.819 per 100 gallons
Next 20,000 gallons	7.22 per 1,000 gallons	Next 200 100 gallons	0.722 per 100 gallons
All over 40,000 gallons	6.89 per 1,000 gallons	All over 400 100 gallons	0.689 per 100 gallons

For service rendered on and after September 1, 2018:
Within and Outside the City Limits

	Per 1,000 gallons		Per 100 gallons
First 2,000 gallons	\$27.19 minimum bill	First 20 100 gallons	\$27.19 minimum bill
Next 1,000 gallons	12.35 per 1,000 gallons	Next 10 100 gallons	1.235 per 100 gallons
Next 2,000 gallons	9.72 per 1,000 gallons	Next 20 100 gallons	0.972 per 100 gallons
Next 5,000 gallons	8.80 per 1,000 gallons	Next 50 100 gallons	0.880 per 100 gallons
Next 10,000 gallons	7.87 per 1,000 gallons	Next 100 100 gallons	0.787 per 100 gallons
Next 20,000 gallons	6.94 per 1,000 gallons	Next 200 100 gallons	0.694 per 100 gallons
All over 40,000 gallons	6.62 per 1,000 gallons	All over 400 100 gallons	0.662 per 100 gallons

ISSUED: September 12, 2018
EFFECTIVE: October 12, 2018
ISSUED BY: /s/ Nick O. Rowe
Nick O. Rowe
President
2300 Richmond Road, Lexington, KY 40502

*Issued by authority of an Order of the Public Service
Commission in Case No. 2018-00042 dated August 30, 2018.*

KENTUCKY
PUBLIC SERVICE COMMISSION

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Executive Director



EFFECTIVE

10/12/2018

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

CLASSIFICATION OF SERVICE - OWENTON

CONNECTION FEE

Applicable

Applicable to all customers in the City of Owenton.

Availability of Service

Available for Residential, Commercial, Industrial, Municipal and All Other Public Authority metered Service.

Residential

Residential – single family residence and duplexes	\$625.00
Apartment buildings having 3 to 8 units	\$1,250.00 per building
Apartment buildings having 9 to 16 units	\$1,500.00 per building
Apartment buildings having 17 or more units	\$125.00 per unit

Commercial and Industrial

Commercial and industrial establishments – establishments placing large amounts of waste in system will be contracted separately	\$3,000.00
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Transient Commercial/Governmental Residential

Transient Commercial/Governmental Residential-type uses and facilities for such use	\$900.00
Each additional room made available for occupancy/use by customers or expected users of a motel, hotel or term-occupant or patients of a hospital, nursing home or extended care facility or each room to be used as a classroom or restroom in an educational building or educational facility	\$100.00 per room

Multi-Use Building or Facilities

Where a building or facility has more than one permitted use, the greater or greatest fee hereunder for such permitted use shall be charged or levied for the sewer connection.

ISSUED: September 12, 2018
EFFECTIVE: October 12, 2018

ISSUED BY: /s/ Nick O. Rowe
Nick O. Rowe
President
2300 Richmond Road, Lexington, KY 40502

KENTUCKY
PUBLIC SERVICE COMMISSION

Gwen R. Pinson
Executive Director



EFFECTIVE

10/12/2018

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

CLASSIFICATION OF SERVICE – OWENTON

DELIVERED WASTE SERVICE

Applicable

Applicable to all persons delivering waste for deposit and treatment into the Owenton wastewater treatment system located at 385 Carter Lane, Owenton, Kentucky 40359.

Availability of Service

Available to all persons delivering waste for deposit and treatment into the Owenton wastewater treatment system located at 385 Carter Lane, Owenton, Kentucky 40359. The Company reserves the right to refuse or suspend its acceptance of delivered waste.


Rate

The Rate is \$20.00 per thousand gallons of material delivered.

ISSUED: September 12, 2018
EFFECTIVE: October 12, 2018
ISSUED BY: /s/ Nick O. Rowe
Nick O. Rowe
President
2300 Richmond Road, Lexington, KY 40502

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PUBLIC SERVICE COMMISSION

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10/12/2018

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

CLASSIFICATION OF SERVICE - MILLERSBURG

Applicable

Applicable to all customers in the City of Millersburg.

Availability of Service

Available for Residential, Commercial, Industrial, Municipal and All Other Public Authority service.

Monthly Rate

The monthly rate shall be \$11.60 per 1,000 gallons of water used.

ISSUED: September 12, 2018
EFFECTIVE: October 12, 2018
ISSUED BY: /s/ Nick O. Rowe
Nick O. Rowe
President
2300 Richmond Road, Lexington, KY 40502

KENTUCKY
PUBLIC SERVICE COMMISSION

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Executive Director



EFFECTIVE
10/12/2018
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

CLASSIFICATION OF SERVICE – RIDGEWOOD SUBDIVISION

Applicable

Applicable to all customers in the Ridgewood Subdivision in Franklin County.

Availability of Service

Available for Residential, Commercial, Industrial, Municipal and All Other Public Authority service.

Monthly Rate

The monthly rate shall be \$35.14 per month.

Disconnection Charge

The charge for the physical disconnection of the sewer service line from the collecting main shall be \$750.

Connection Charge

The charge for the physical connection or reconnection of the sewer service line to the collecting main shall be \$750.

ISSUED: September 12, 2018
EFFECTIVE: October 12, 2018

ISSUED BY: /s/ Nick O. Rowe
Nick O. Rowe
President
2300 Richmond Road, Lexington, KY 40502

*Issued by authority of an Order of the Public Service
Commission in Case No. 2018-00042 dated August 30,
2018.*

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Executive Director



EFFECTIVE

10/12/2018

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

(N) **CLASSIFICATION OF SERVICE – NORTH MIDDLETOWN**

(N) **Applicable**

(N) Applicable to all customers in the City of North Middletown.

(N) **Availability of Service**

(N) Available for Residential, Commercial, Industrial, Municipal and All Other Public Authority for sewer
(N) service.

(N) **Monthly Rate**

(N) Minimum Bill (up to 2,000 gallons of water usage)	\$ 23.99
(N) For each 1,000 gallons of water usage for the next 3,000 gallons	\$ 10.12
(N) For each 1,000 gallons of water usage for the next 5,000 gallons	\$ 8.77
(N) For each 1,000 gallons of water usage above 10,000 gallons	\$ 7.28

(N) Indicates new rate or requirement

ISSUED: December 21, 2018
EFFECTIVE: February 1, 2019
ISSUED BY: /s/ Nick O. Rowe
Nick O. Rowe
President
2300 Richmond Road, Lexington, KY 40502

KENTUCKY
PUBLIC SERVICE COMMISSION

Gwen R. Pinson
Executive Director



EFFECTIVE

2/1/2019

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

CLASSIFICATION OF SERVICE – CUSTOMER CLASSIFICATIONS

Residential – Sales to single Premise residences, or to multiple Premises residences where each Premises is served through a single meter. Sprinkler services added to existing Premises coded as residential would also be coded as residential. For Premises served through a single meter with multiple owners, where usage is primary for residential purposes, and the water is billed to a homeowner association such as a condominium complex they will be classified as residential and charged the residential rate.

Commercial – Sales to multiple Premises residences served through a single meter or battery of meters. This would include two (or more) family houses and apartment houses. Sales to private schools, colleges, hospitals, churches and other private educational, cultural, social or religious organizations. Sales to business or manufacturing establishments where the water is not used principally in manufacturing or processing functions. This would include commercial offices of public utilities. Examples under this category are: stores, laundries, cleaners, shoe repair and other service establishments, garages and service stations, office buildings, sales offices or manufacturing or processing establishments, retail florists, theaters, bowling alleys, swim clubs, golf courses, manufacturing or processing establishment where water is used principally for sanitary purposes, barber shops. Water used for irrigation for agricultural purposes would normally be coded as commercial. Sprinkler services added to existing Premises coded as commercial or industrial would also be coded as commercial.

Industrial – Sales to manufacturing or processing establishments where the water is used principally in manufacturing or processing function. This would include public or private utility plants using water for steam generation, power production, etc.

Other Public Authority or “OPA” – Sales to municipal, county, state or federal agencies (other than the sales of water for resale). Examples under this category are: city buildings, public schools, public housing developments, libraries and hospitals, fire stations, county, state and federal buildings and agencies.

ISSUED: September 12, 2018
EFFECTIVE: October 12, 2018

ISSUED BY: /s/ Nick O. Rowe
Nick O. Rowe
President
2300 Richmond Road, Lexington, KY 40502

KENTUCKY
PUBLIC SERVICE COMMISSION

Gwen R. Pinson
Executive Director



EFFECTIVE

10/12/2018

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

CLASSIFICATION OF SERVICE – CHARGES, TAXES & OTHER SIMILAR FEES

APPLICABLE

Applicable to the entire Service Territory of Kentucky-American Water Company.

AVAILABILITY OF SERVICE

Available for Residential, Commercial, Industrial, and Other Public Authority customers.

RATES

There shall be added to the Customer's bill, as a separate item, an amount equal to the proportionate part of any license, occupation, franchise, fee or other similar fee, charge or tax now or hereafter imposed upon the Company by local taxing authorities or the Kentucky River Authority, whether imposed by ordinance, franchise, statute or otherwise, and which fee, tax or charge is based upon Kentucky River water usage or a percentage of the gross receipts, net receipts, or revenues from sales of water or services rendered by the Company to the customer. Where more than one such charge, fee or tax is imposed, the total of such charges, fees or taxes applicable to a Customer may be billed to the customer as a single amount. Charges, Fees or taxes herein referred to shall in all instances be billed to customers on the basis of Company rates or usage effective at the time of billing, and on the basis of the tax rate of usage effective at the time billing is made.

There shall also be added to the Customer's bill, as a separate item, any fee, tax, or charge imposed upon the customer by a municipality or governmental agency, the purpose of which is to allocate among those customers identified by ordinance, franchise, statute or otherwise, the cost of fire hydrants imposed upon the municipality or governmental agency. Failure to pay this charge shall not constitute grounds for termination of service.

If a Customer receives both sewer and water service from the Company, the Customer will not be billed twice for such licenses, fees, charges, or taxes.

ISSUED: September 12, 2018
EFFECTIVE: October 12, 2018

ISSUED BY: /s/ Nick O. Rowe
Nick O. Rowe
President
2300 Richmond Road, Lexington, KY 40502

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PUBLIC SERVICE COMMISSION

Gwen R. Pinson
Executive Director



EFFECTIVE

10/12/2018

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

RECONNECTION CHARGE

Applicable

Applicable to the entire Service Territory of Kentucky-American Water Company.

Availability of Service

Available for all customers

When it is necessary to discontinue water service to any Premises because of a violation of the Company's Rules and Regulations on account of nonpayment of any bill for sewer service, a charge of Fifty-six Dollars (\$56.00) will be made to cover the expense of turning on the water service.

If a Customer receives both sewer and water service from the Company, the Customer will only be charged one Reconnection Charge per reconnection.

ISSUED: September 12, 2018
EFFECTIVE: October 12, 2018

ISSUED BY: /s/ Nick O. Rowe
Nick O. Rowe
President
2300 Richmond Road, Lexington, KY 40502

KENTUCKY
PUBLIC SERVICE COMMISSION

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Executive Director



EFFECTIVE

10/12/2018

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

INSUFFICIENT FUNDS CHARGE

In those instances where a customer renders payment to the Company by check or electronic funds transfer which is not honored upon deposit by the Company, the customer will be charged (\$12.00) to cover the processing costs.

If a Customer receives both sewer and water service from the Company, the Customer will only be charged one Insufficient Funds Charge per check or electronic funds transfer that is not honored.

ISSUED: September 12, 2018
EFFECTIVE: October 12, 2018

ISSUED BY: /s/ Nick O. Rowe
Nick O. Rowe
President
2300 Richmond Road, Lexington, KY 40502

KENTUCKY
PUBLIC SERVICE COMMISSION

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Executive Director



EFFECTIVE

10/12/2018

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

NEW ACCOUNT SET UP

ACTIVATION FEE

Applicable

Applicable to all customers who request a new account or a change in ownership of an existing account.

Availability of Service.

Available for all customers.

Rate

Any activation fee of Twenty-eight (\$28.00) Dollars shall be charged to set up a new account or change an existing account. The activation fee covers the cost of meter reading and record change.

If a Customer receives both sewer and water service from the Company, the Customer will only be charged one Activation Fee per new account or change in ownership of an existing account.

ISSUED: September 12, 2018
EFFECTIVE: October 12, 2018
ISSUED BY: /s/ Nick O. Rowe
Nick O. Rowe
President
2300 Richmond Road, Lexington, KY 40502

KENTUCKY
PUBLIC SERVICE COMMISSION

Gwen R. Pinson
Executive Director



EFFECTIVE

10/12/2018

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

LATE PAYMENT FEE

APPLICABLE

Applicable to the entire Service Territory of Kentucky-American Water Company.

AVAILABILITY OF SERVICE

Available for all customers.

RATES

Kentucky American Water Company shall charge a 5% late fee on all charges that are paid after the due date on the bill. The late payment fee is 5% calculated upon the amounts owed with the exception of any amounts Kentucky-American Water Company collects pursuant to a third-party billing service contract, or on previously assessed late payment fees or other penalty charges. The late payment charge will only be assessed once on any bill for rendered services. Customers who received a pledge for or notice of low income water assistance from an authorized agency will not be assessed or required to pay a late payment charge for the bill for which the pledge or notice is received.

ISSUED: September 12, 2018
EFFECTIVE: October 12, 2018

ISSUED BY: /s/ Nick O. Rowe
Nick O. Rowe
President
2300 Richmond Road, Lexington, KY 40502

KENTUCKY
PUBLIC SERVICE COMMISSION

Gwen R. Pinson
Executive Director



EFFECTIVE

10/12/2018

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

PARTIAL PAYMENT PLANS

A partial payment plan may be negotiated in writing or by phone. The plan will be in the form shown below. If negotiated by phone, on the line for customer's signature, the words "by phone" will be written along with the customer's name and date. A copy will be given to or mailed to the customer. Any outstanding balance must be paid before the next bill is issued.

Account Number _____

Date _____

Address _____

_____ owes Kentucky-American Water Company a bill for service in the amount of \$_____, which covers the period from _____ to _____, and agrees to pay this bill in full before _____ and further agreed to make the following payments:


Date	Amount
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

If payment is not made on the specified date, the water service will be disconnected immediately. In the event service is disconnected, the unpaid balance and a reconnection fee must be paid before service is restored. If more than two extensions for payment are granted in a two-year period, a deposit will be required equal to one and one-third times the estimated average quarterly water bill or two times the estimated average monthly water bill.

Customer's Signature

Kentucky-American Water Company

ISSUED: September 12, 2018
EFFECTIVE: October 12, 2018
ISSUED BY: /s/ Nick O. Rowe
Nick O. Rowe
President
2300 Richmond Road, Lexington, KY 40502

KENTUCKY PUBLIC SERVICE COMMISSION
Gwen R. Pinson Executive Director 
EFFECTIVE 10/12/2018 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)